

SAM HOUSTON STATE UNIVERSITY COLLEGE OF BUSINESS ADMINISTRATION DEPARTMENT OF GENERAL BUSINESS AND FINANCE

COURSE SYLLABUS BUAD 4345.1 ENTREPRENEURSHIP II: GROWTH AND HARVEST FALL 2016

This course addresses the growth and harvest/exit phases of an entrepreneurial business. It focuses on the challenges faced by such businesses as they move beyond startup. Students learn how to create value by growing a business profitably, and how to harvest that value through an appropriate exit strategy. Upon completion of this course, students will receive a Certificate in Growing a Business from My Own Business Institute, University of Santa Clara, California. Prerequisite: BUAD 3345. Credit 3.

SECTION(S): BUAD 4345.01 (CRN 82217) 9:30am-10:50am, TuTh, SHB 306

PREREQUISITES: BUAD 3345 (waivable by professor)

INSTRUCTOR: Robert (Chip) Matthews, J.D./Attorney at Law, M.Acctg./C.P.A.

OFFICE: SHB 200-F

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HOURS: Office: 11:00am-12:30pm TuTh, 3:30pm-5pm TuTh, 9am-5p We

The most efficient and convenient means to ask questions or schedule an appointment is via email to SHSU address. However, I also check my voicemail and if you call, I will call you back as soon as possible. Please just remember to leave me your return phone number.

I will communicate with you in class, via email, and via BlackBoard. You are responsible for knowing any and all information disseminated by any of those methods. Any information emailed to you or posted on BlackBoard will be considered as delivered as of the time that it is emailed or posted.

REQUIRED TEXTS

Hess, Edward D., 2011, *Growing and Entrepreneurial Business: Concepts & Cases*, Stanford, CA, USA: Stanford University Press.



Business Expansion course, from My Own Business Institute (MOBI) at Santa Clara University (CA), online https://www.scu.edu/mobi/business-courses/business-expansion/. You will be required to register for this course and complete the required assignments. Upon completion, you will receive a certificate in business expansion from Santa Clara University.

The following are recommended, but not required.

Jones, George P., and J. Ferrill (2006), The Seven Layers of Integrity, Bloomington, IN, USA: Author

House.

ISBN-10: 1420866842 ISBN-13: 978-1420866841



Strunk, William Jr., E.B. White, and R. Angell, The Elements of Style 4th edition (August 2, 1999),

Boston, MA, USA: Pearson. ISBN-10: 020530902X ISBN-13: 978-0205309023



Students should be familiar with the *Wall Street Journal* or *Financial Times, Fortune* or *Business Week* or *Forbes*, and *Time* or *Newsweek* or *The Economist*, and the Small Business Administration internet web site, www.sba.gov/smallbusinessplanner/index.html

CAVEAT

The professor reserves the right to waive any of the policies and procedures in this syllabus in isolated cases, for what he believes to be good reason, based upon specific facts and circumstances. Waiver of a particular policy or procedure in one case does NOT mean or imply either:

- That other policies and procedures will be waived; or
- That the same policy or procedure will be waived in any other case or cases

COURSE OBJECTIVES/TOPICS

Upon completion of this course, the student will have demonstrated knowledge and understanding of the following course objectives and topics:

OBJECTIVE/TOPIC	TYPE	SOURCE	HOURS
OBJECTIVE: Learn fundamental principles, generalizations or			
theories			
Topic A – Valuation, Growth, and Harvest Overview	General		1.5
	Knowledge		
Topic B – Stages of Growth	"		1.5
Topic C – Preparing for Growth	"		1.5
Topic D – Leadership	66		1.5
Topic E – Negotiation and Customer Feedback	"		1.5
Topic F – Getting Your Team in Place	66		1.5
Topic G – Managing Growth – Rapid Growth, HighTech	"		1.5
Startup, Seasonal Busienss			
Topic H – Growth Approaches – Opportunity Recognition,	"		1.5
Brand Awareness, Niche Player			
Topic J - The Family Businesses	"		1.5
Topic K – Financial Controls and Cost Reduction	66		1.5
Topic L – Managing Cash Flow	"		1.5
Topic M - Capital Sources and Application	66		1.5
• Topic N – E-commerce, the Internet, and Social Media	"		1.5
Topic P – Growth by Duplication	66		1.5
Topic Q – Vertical integration	66		1.5
Topic R – Growth by Merger and Acquisition	"		1.5
Topic S – Global/International Growth	"		1.5
Topic T – Franchising	"		1.5
Topic U – Capitalizing with and Exit Strategy – IPO, Selling	"		1.5
Business, Succession Plan			
• Topic V – Getting out of a bad deal-Shutting down, insolvency,	"		1.5
bankruptcy			
Topic W – Social Entrepreneurship			
OBJECTIVE: Learn to apply course material (to improve			
thinking, problem solving, and decision making)			
Case analyses	Application		5.0

OBJECTIVE: Learn to analyze and evaluate critically ideas,		
arguments, and points of view		
Case analyses	Application	5.0
OBJECTIVE: Learn to work together in a group		
Case analyses	Application	5.0
TOTAL CLASS HOURS		45.0

Tentative Class Schedule is at Attachment 1.

ASSIGNMENTS AND GRADING POLICY

Minir	num cutoff score for various grades is as follows:	Grading will be based on the following:	
Α	Lower of 89.5 points or class median plus 10 points	Case presentations	25%
В	Lower of 79.5 points or class median	Written case studies	25%
C	Lower of 69.5 points or class median minus 10 points	Participation	25%
D	59.5 points	Exams	25%
F	Below 59.5 points	TOTAL	100%

GRADING POLICY IS SUBJECT TO CHANGES, WHICH WILL BE ANNOUNCED IN CLASS AND/OR ON BLACKBOARD.

Further information about each of these components is as follows:

- Case Presentations (25%) You will be assigned to present, as a team, 3 cases from the case book during the semester. You are to present the facts, identify the issues, suggest resolution to the issues, and lead class discussion of the issues and proposed solutions. This is not a book report, you are expected to come up with recommended solutions and to be able to support your recommendations.
- Written Case Analyses (25%) 2 written case analyses, prepared for one of cases previously discussed in class. For each case analysis, you will select one case previously discussed, and perform an appropriate analysis of the relevant points. Most cases in the book have questions to guide you in this effort. We will discuss more specific details in class. You may select a case that your presented or one that you did not pesent.
- Participation (25%) Quizzes, case recitals, and class discussion. 1) The first 5 minutes of class will be used not for a short quiz to review the previous class period's lesson. Quizzes cannot be made up. 2) The syllabus contains references to a number of business cases from the textbook, and the professor will assign additional cases that are shown as TBA. We will discuss those cases in class, and one student will be tasked to lead each discussion. All students are expected to participate, and will receive daily participation grades. 3) If you are absent, your participation score will be zero for that date.
- Exams (25%) –Four exams 1) Mid-term exam, 2) Comprehensive final exam, 3) completion of the My Own Business Institute Growing a Business online course at Santa Clara University in Silicon Valley, CA; program will include online quizzes and a final exam (instructions on how to access will be provided); upon completion you will receive a certificate in Growing a Business from Santa Clara, and 4) completion of individual personal improvement project.
- Pass-Fail Certain activities may be graded on a "pass-fail" basis. In such cases, the average grade for "pass" will be 80 and the average grade for "fail" will be 50. For group projects graded on a "pass-fail" basis, scores for individual group members may be adjusted up or down from the norm.
- Extra Credit For students participating in the Honors Program, who wish to include this course in their Honors courses, a third written case analysis will be required.

This is a web-enhanced class. There may be a mix of in-class and web-based tests. *GRADING POLICY IS SUBJECT TO CHANGE AS CIRCUMSTANCES REQUIRE. CHANGES WILL BE ANNOUNCED IN CLASS AND/OR ON BLACKBOARD.*

CAVEAT

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- That other policies and procedures will be waived; or
- That the same policy or procedure will be waived in any other case or cases

ATTENDANCE POLICY

Attendance is expected as is stated in the latest Sam Houston State University catalog. The penalty for excessive absences is automatic failure. Those who miss a substantial number of classes will be missing material that will be discussed in class, that may or may not appear in the texts or outside readings, and over which the class will be tested. The following specific provisions apply to this particular class only:

- Lateness Rule Attend every class that you can, even if you are late. The intent is to encourage you to come to class. Frequent or repeated tardiness may result in penalty.
- Makeup Tests There will be 5 to 7 tests during the semester, some or all of which may be unscheduled. Your lowest test score will be dropped. There will be no makeup tests.
- Excused Absences There are no excused absences except for attendance at official university functions. You are either present or absent. If you advise in advance of days which you will be required to miss, I will make reasonable efforts to accommodate you, but there are no guarantees.
- Sign-in Sheet Attendance will be taken via a sign-up sheet. It is not a seating chart. You may not sign in for another student who is not present is. If you are late to a class, you may sign in after class.

ABSENCES FOR RELIGIOUS HOLY DAYS AND OFFICIAL UNIVERSITY FUNCITONS

Students who are absent from class for (1) observance of a religious holy day, or (2) participation in an official university event (athletic events, competitions, conventions, seminars) will be allowed to take an examination or complete an assignment scheduled for that day within one (1) week of returning to class. The student, not later than the

15th calendar day after the first day of the semester, must notify the instructor of each scheduled class day that he/she would be absent for such purposes.

HANDICAPPED STUDENT POLICY

It is the policy of Sam Houston State University that no otherwise qualified disabled individual shall, solely by reason of his/her handicap, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any academic, Student Life program or activity. Handicapped students may request academic assistance when needed from a Committee for Continuing Academic Assistance for Disabled Students by visiting the Director of the Counseling Center in the Lee Drain Building Annex, or by calling ext. 1720.

CLASS RULES AND POLICIES

You can find a more detailed description of university policies in the current SHSU catalog. In order to facilitate a positive classroom environment, please observe the following:

- University regulations prohibit smoking, food or drink in the classroom.
- Class will start promptly at the assigned time.

If you have concerns about this class, please come by to talk with me first. If you are not satisfied with our discussion, then I will gladly go with you to the next level of administration.

BASIC GUIDANCE

You should care enough about yourself to do what you need to do to make the best grade possible in this course; if you don't, then the least you can do is to care enough about your classmates not to interfere with their opportunity to do so.

The following topics will be handled in accordance with the indicated policy numbers in the Student Policy Manual, which are incorporated herein by reference:

Policy Title	Policy Number	Year Revised
Academic Grievance Procedures for Students	900823	2006
Admission Standards for Undergraduate Students	840502	2015
Class Attendance	800401	2015
Students with Disabilities/Challenges	811006	2014
Enrollment and Facilities Use Policy	030603	Original
Graduating with Honors	030325	Original
Posthumous Recognition of Students	830824	2005
Academic Honesty and Procedures in Cases of Academic Dishonesty	810213	2006
Reproducing of Hard Copy Student Academic Records from the Computer Data Bank	830823	2005
Religious Holy Days and Student Absences on Such Days	<u>861001</u>	2004
Student Educational Records	<u>810806</u>	2008
Student Resignations	990407	2007

COURSE EXPECTATIONS

The table below clarifies the minimum responsibilities of, respectively, students and the instructor in this class. Failure by students to meet with these responsibilities will diminish their educational experience, performance, and/or course grade.

STUDENT RESPONSIBILITIES	FACULTY RESPONSIBILITIES
1. Responsible for his/her own educational	1. Responsible for facilitating a classroom learning
achievement.	environment in which all students have an opportunity to
	achieve the course learning outcomes.
2. Responsible for coming to all class sessions	2. Responsible for ensuring that class preparation
fully prepared to participate in discussions and/or	assignments, homework, etc., are relevant to the planned
activities scheduled for the period, including reviewing	topic for the class and overall course objectives, and for
all assigned readings, completing class preparation	communicating relevance to students if questioned.
assignments, assigned homework, and/or other	
preparatory tasks assigned.	
3. Responsible for asking relevant questions	3. Responsible for responding appropriately and
about course concepts about which they are uncertain,	professionally to student inquiries about course concepts, and
and if such questions cannot be dealt with during the	– if required – agreeing to consult privately with students
regular class period, for arranging to meet with the	during office hours.
instructor during office hours.	
4. Responsible for bringing to the instructor's	4. Responsible for: (a) complying with all applicable
attention as soon as possible the presence of any special	laws, regulations and SHSU policies with regard to students
learning needs of which the instructor should be	with academic learning challenges, and (b) taking reasonable
cognizant in order to properly perform his/ her	steps to assist or counsel students in general regarding means
professional responsibilities. If a student requires	of maximizing their educational achievement in the class.
special ADA accommodations, he/she is responsible for	
contacting appropriate persons to discuss needs.	

STUDENT RESPONSIBILITIES	FACULTY RESPONSIBILITIES	
5. Responsible for understanding the performance	5. Responsible for measuring student outcome	
standards established for the course, and for accepting	achievement against performance standards appropriate to the	
that such standards will be applied equally to all	level of the course, and for communicating these standards	
students in the interest of professional fairness and	and expectations to students.	
equity.		
6. Responsible for compliance with SHSU	6. Responsible for discussing the SHSU policy	
policies regarding academic integrity, and for accepting	regarding academic honesty, cheating, and/or plagiarism,	
the consequences of violations thereof.	making clear to students the reasons for the policy, and	
	discussing standardized protocols for attribution, through	
	citations and references, of the original work of others.	

YOUR PROFESSOR

Robert (Chip) Matthews is licensed in Texas as both an attorney and a CPA. He received B.A. (Mathematics/Economics) and Master of Accounting degrees from Rice University, Houston, Texas, and a J.D. from the University of Houston Law Center, Houston, Texas. He began his professional career with a major international public accounting and consulting firm, where he became a senior auditor. Subsequently, he has been senior analyst in utility and municipal finance with an engineering and construction management firm, manager of plans and budgets with a multi-national manufacturing company, consulting senior manager with a major international public accounting and consulting firm, and sole practitioner with his own accounting and law firms. He has most recently been vice-president and shareholder in the largest privately-held consulting firm in the areas of accounting, finance, and information technology the United States, where his primary client service areas included merger and acquisition due diligence and assistance, regulatory and environmental law and accounting, utility and municipal finance, bankruptcy and turn-around advisory services, tax and business planning, commercial arbitration, and corporate governance. His clients have primarily been in the energy, public utility, government, healthcare, financial institutions, real estate, and construction industries. He has taught accounting, law, and business administration at the university level. He is a retired Commander, U.S. Naval Reserve, and his leisure interests include sports, travel, and music. He also coaches women's rugby.

NOTE

My 30 years of experience in the business community has led me to believe that universities do a poor job of preparing students for the "real world" in the following areas:

- Working together with others in a group
- Verbal expression and presentations
- Written expression
- Thinking outside the box
- Understanding and applying ethics

This course is specifically and intentionally designed to address each of those areas.

ATTACHMENT 1 - TENTATIVE AND PRELIMINARY COURSE SCHEDULE AND ASSIGNMENTS

	ATTACHMENT 1 - TENTATIVE AND PRELIMINARY COURSE SCHEDULE AND ASSIGNMENTS				
WK	DATES	TUESDAY	THURSDAY		
1	27 Aug		A-Introduction, Course Outline, and Ethics		
			Case: Freedom Technology Services		
2	1-3 Sep	B-Review-Ten Steps to Entrepreneurial Success	C-Why We Use Case Studies		
		Case: ZEO	Case: Jeff Bowling/Delta Companies		
3	8-10 Sep	Topic 1-Valuation, Growth, Harvest Overview	Topic 2-Six Stages of Growth		
		Hess, Chapter 1, Growth Can Be Good/Bad	Hess, Chapter 2, Darden Research		
		Case: Eyebobs	Case: Octane Fitness		
4	15-17 Sep	Topic 3-Starting a Business and Managing Growth	Topic 4-Managing Rapid Growth		
		Hess, Chapter 3, Growth is More than a Strategy	Hess, Chapter 4, The 4 Ps of Growth		
		Case: Room & Board	Case: Secure Works		
5	22-24 Sep	Topic 5-Leadership	Topic 6-Building the Management Team		
		Hess, Chapter 5, Entrepreneur Must Grow Too	Hess, Chapter 6, Building Management Team		
		Case: Defender Direct	MOBI Session 2, Getting Your Team in Place		
			Case: Global Medical Imaging		
6	29 Sep-01	Topic 7- Creating Culture	Topic 8- Growth Options		
	Oct	Hess, Chapter 7, Culture	Hess, Chapter 8, Growth Thrusters		
		Case: Leaders Bank	Case: Enchanting Travels		
7	06-08 Oct	Topic 9-Family Business	Topic 10-Financial Controls		
		Hess, Chapter 9, Family Business	MOBI Session 1, Financial Controls		
		MOBI Session 15, Family Succession	Cases: Better World Books		
		Case: Edens & Avant	MIDTERM EXAM (6.25% of grade)		
8	13-15 Oct	Topic 11 – Customer Feedback	Topic 12-Cost Control		
		MOBI Session 3, Customer Feedback	MOBI Session 4, Achieving Lowest Expenses		
		Case: 3 Fellers Bakery	Case: Valley-Wide Health		
9	20-22 Oct	Topic 13- Negotiation	Topic 14- Managing Capital		
	20 22 000	MOBI Session 5, Develop Negotiating Skills	MOBI Session 6, Capital Allocation Alternatives		
		Case: LG Investments	Case: Mellace Family Brands		
10	27-29 Oct	Topic 15- Using the Internet to Grow	Topic 16-Opportunity Recognition/Duplication		
		MOBI Session 7, Advanced E-Commerce	MOBI Session 8, Growth by Duplication		
		Case: Barger	Cases: Sammy Snacks		
			WRITTEN CASE ANALYSIS 1 (12.5% of grade)		
11	03-05 Nov	Topic 17-Vertical Integration	Topic 18-Franchising		
		MOBI Session 9, Vertical Integration	MOBI Session 10, Franchising Your Business		
		Case: Trilogy Health Services	Cases: Motor City		
12	10-12 Nov	Topic 19-Global/International Growth	Topic 20 – Managing High-Tech/Managing		
		MOBI Session 11, Global Expansion	Seasonal Commodity Businesses		
		Case: Students Helping Honduras	Cases: VisionSense, Dancing Beer Baking		
13	17-19 Nov	Topic 21-Growth as a Niche Player/Growth	Topic 22-Mergers and Acquisitions		
		Through Brand Awareness	MOBI Session 12, Buying a Business		
		Cases: Nancy's Coffee, Blue Lagoon	Cases: Appalachian Commercial Cleaners		
			WRITTEN CASE ANALYSIS 2 (12.5% of grade)		
14	24-26 Nov	Topic 23-Positive Exits: Going Public	THANKSGIVING		
		MOBI Session 13, Going Public			
		Cases: Hass Shoes			
15	01-03 Dec	Topic 24-Positive Exits: Selling, Succession	Topic 25-Negative Exits: Shutting down,		
		MOBI Session 14, Selling Your Business	insolvency, bankruptcy		
		Case: Green Copier	Case: James Abrams/Clockwork Home Services		

WK	DATES	TUESDAY	THURSDAY
16		FINAL (6.25% of grade)	

Attachment 2 - Student Acknowledgement and Information Sheet The following information is requested by your professor to assist in the proper administration of this class. My name as listed in University records I prefer to be called (indicate pronunciation fo-NET-ik-lee). My contact telephone number During this semester, I am living in the Huntsville area, or approximately miles away Secondary email address Name **Emergency contact** Telephone and area code My major/minor # of hours of academic work completed before this semester # of hours that I work per week What I want to get out of this course Please indicate any special needs or concerns ACKNOWLEDGEMENT: You have been provided a copy of syllabus for Dr. Matthews's class, you have read it and you understand it, and you agree to abide by its provisions, specifically including but not limited to the Academic Honesty policy and the following: Excessive absences will result in failure 2. Grades will be assigned in accordance with the grading policy 3. Class rules and policies will be followed. Any and all information provided by Dr. Matthews, including personal examples, is given only for instructional 4. purposes, does not constitute legal advice, and should not be construed or relied upon as legal advice. CONFIDENTIALITY AND NON-DISCLOSURE AGREEMENT You understand that in the course of taking this class, particularly during team assignments, you may come into contact with, or possession of, certain information which may be proprietary to another individual or in some way privileged and/or confidential. All such proprietary, privileged, and/ or confidential information shall be referred to as the "Information," and any individual providing such information shall be referred to as the "Disclosing Party." You agree: (a) To receive and maintain the Information in confidence; (b) Not to reproduce, copy, or duplicate the Information or any part thereof without express written consent of the Disclosing Party; (c) Not to make known, divulge, publish, or communicate the Information to any person or entity, directly or indirectly, without the prior express written consent of Disclosing Party: (d) To limit the distribution and dissemination of the Information to persons who have a need to know and an obligation to protect it: (e) Not to use or utilize the Information without the express written consent of Disclosing Party; (f) Not to use the Information or any part thereof as a basis for the design or creation of any method, system, apparatus or device similar to any method, system, apparatus or device embodied in the Confidential Information unless expressly authorized in writing by Disclosing Party; and (g) To utilize your best efforts possible to protect and safeguard the Information from loss, theft, destruction, or the like. Your completion of this form and emailing the completed page back to the professor constitutes your agreement to and acceptance of all provisions in the Acknowledgement and all other sections of this syllabus. Your signature below evidences your agreement with the above:

BUAD4345Syllabus Revised: 8/21/17

Date