

JERRINE GREEN BAKER

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SUMMARY

Results-oriented executive with proven track record in leading diverse teams to meet aggressive goals. Extensive managerial experience in project management, productivity and quality improvements, operations and supply chain management. International experience with multi-billion dollar global consumer products company. Excellent in relationship management, coaching and problem solving.

EDUCATION

Certification in Adult Education, Sam Houston State University, Huntsville, TX (2011)

MBA, Virginia Commonwealth University, Richmond VA (1978)

BS, Business Management, Averett College, Danville, VA (1976)

PROFESSIONAL EXPERIENCE

MAJESTIC DREAMS TRAVEL – Owner /President

2010 – present

Certified Independent Travel Consultant for individual, families and businesses specializing in conventions, vacations, weddings, and adventure/educational experiences domestically and internationally.

PROFESSIONAL BUSINESS COACH

2011 –present

Consultant providing coaching for businesses in developing or improving operating strategies, new product development or cost reduction through more efficient utilization of resources.

SAM HOUSTON STATE UNIVERSITY

2011 – Present

Lecturer of Management and Marketing in the College of Business Administration. Combine textbook concepts with executive experience in course development, instructional techniques, coaching and mentoring for students. Courses include Operations Management, Principles of Business Management, and New Product Development, Innovation and Commercializing.

PROCTER & GAMBLE MANUFACTURING COMPANY, Cincinnati, OH **1990 – 2010**

Quality Assurance Leader, Cincinnati, OH (2008 – 2010)

Central quality leader for five North American laundry plants. Served as liaison between North America and Global Quality Team. Provided leadership in development and implementation of corporate wide quality improvement initiatives.

- Reduced consumer complaints 20% by implementing improved quality procedures and training.
- Coached technical team of 30 resources. Successfully launched three major initiatives in twelve month period. Delivered initiatives on time meeting quality specific goals.
- Improved Quality Assurance capability at all four plants by auditing, training, and enrolling resources to deliver systemic improvements. Received outstanding quality improvement contribution award.

PROCTER & GAMBLE MANUFACTURING COMPANY (continued)**1990 – 2010****Manufacturing Supply Chain Leader**, Cincinnati, OH (2005 – 2008)

Led startup activities for contract manufacturing operations to launch new initiatives.

- Established innovative supply chain logistics to deliver materials to production location and finish product to warehouses. Set up systems to launch three multi-million dollar, new to the world initiatives within 18 months to meet all startup timelines.
- Conducted supply chain development course for 200 participants. Received highest rating on course evaluations. Approach developed for instruction utilized by other teachers for all

Logistics Manager, Cincinnati, OH (2001 – 2005)

Managed staff of 25 people to provide transportation services for 17 plants.

- Delivered \$4.1 million savings annually by negotiating transportation rates with major carriers and implementing innovative distribution strategies for complex supply chains.
- Delivered \$1.2 million savings by negotiating lease rates for \$20 million rail car fleet.

Global Initiative Program Manager, Cincinnati, OH (1998 – 2001)

Led multi-functional initiative team in executing critical path schedules for package design, material and equipment acquisitions, production scheduling and finish product shipments.

- Delivered new retail and commercial products in North America, Latin American and European markets with business impact of \$52 million.
- Designed supply chain to optimize production and warehouse space resulting in \$650,000 savings annually.

Plant Operations Manager, Alexandria LA (1993 – 1998)

Managed high volume converting operations with 225 production staff including 3 supervisors. Oversee \$28 million operating budget.

- Increased productivity by 15% and improved production reliability from 79% to 90% by implementing technology tools, improved technical training, and statistical process control methodologies.
- Executed twelve major initiatives while sustaining base business.
- Reduced overtime from 12% to 3.4% while reducing staffing by 20%.
- Achieved record safety results; decreased injuries by 47%.
- Led development and implementation of improved work design that increased technician contribution and realized savings of \$350,000 annually.

Process Engineer, Oxnard, CA (1990 – 1993)

Technical project leader for new equipment purchases and installation.

- Increased production capacity 30% by installing three high speed converting lines.
- Trained production teams on equipment operation and quality requirements.

Logistics Team Leader, Green Bay, WI (1987 – 1990)

Team leader for 25 technicians responsible for on time deliveries of materials to converting operations.

SCHNEIDER NATIONAL CARRIERS, Green Bay, WI**1981 – 1987****Logistics Planning and Payroll Manager**

- Managed logistics for 45 major customer accounts with annual revenue of \$45 million.
- Managed staff of 23 in executing payrolls for 2,500 employees totaling \$65 million.

TIDEWATER COMMUNITY COLLEGE, Virginia Beach, VA

1978 – 1981

Business Management Professor

- Developed and lectured courses in marketing, finance, economics, law, personnel management, supervision and, organizational behavior.

PROFESSIONAL DEVELOPMENT

Quality Assurance Certification – Procter & Gamble

Supply Chain Development Certification

Executive Leadership & Development – American Management Association

Toastmasters International

DSI Conference – Research Presentation – Impact on Comprehension using Simulations