

# PATRICIA JAEGER CAPPS, MA, MFA

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## EDUCATION

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### **Master of Arts in Speech**

Louisiana Tech University (GPA=3.75/4.0)

### **Master of Fine Arts in Dance (Ballet and Modern)** Florida State University (GPA=3.85/4.0)

### **Bachelor of Fine Arts in Dance (Minor in Drama/Theatre)** University of Southern Mississippi (GPA=3.21/4.0)

### ***Teacher Certification Course in Labanotation***

Notation Bureau Extension Service at The Ohio State University

## PROFESSIONAL EXPERIENCE

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1992 - Present    **Sam Houston State University**    Huntsville, Texas  
**Lecturer of Speech Communication**

#### ♦ Teaching Responsibilities:

**Introduction to Human Communication.** A survey of the communication studies field. Students will be introduced to the basic principles, concepts, and modes of human communication in the contemporary world through class activities, projects, and lectures.

**Multimedia Communication.** Applications of technology to the preparation and presentation of speeches and other forms of oral discourse.

**Fundamentals of Public Speaking:** Accent is on research, composition, organization and delivery of speeches for various purposes and occasions. Course emphasizes listener analysis, informative and persuasive techniques.

**Speech for Teachers:** Designed for prospective teachers, the focus is on research, theory and practice of communication in the classroom and instructional settings.

**Speech for Business and the Professions:** The course emphasizes interpersonal principles, leadership strategies, listening and nonverbal skills necessary for such communication as interviewing, group decision-making, speech preparation and presentations.

**Oral Interpretation/Performance of Literature:** The study of literary material through the mode of interpretive performance. Emphasis is on the interaction between the performer, text and audience.

**Mentorship in Speech Communication:** Independent study practicum in pragmatic requirements of a career in speech communication education.

1993 – 1995                      **North Harris Montgomery Community College**  
**Instructor of Speech [Adjunct Founding Faculty]** The Woodlands, Texas

♦ Teaching Responsibilities:

**Fundamentals of Speech:** Introductory course highlighted the basic research, composition, organization and delivery of various speeches. Emphasized listener analysis, informative and persuasive techniques.

1984 – 1985    **Louisiana Tech University**                      Ruston, Louisiana  
**Graduate Teaching Assistant in Speech**

♦ Teaching Responsibilities:

Taught classes in **Principles of Speech** and **Movement for Actors**.

## INTELLECTUAL CONTRIBUTIONS

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### **Refereed Journal Articles:**

Capps, Charles J. III and Patricia J. Capps. "The human resource development matrix: A strategic ethical approach to determining training needs analysis," *The Human Resource Planning Journal*. Volume 28, Issue 1, 2005, pages 21-22.

Capps, Charles J. III, Patricia J. Capps and Ronald L. Earl. "7"" Strategic Management: A holistic executive perspective," *E-Journal of the American Society of Business and Behavioral Sciences*. Volume 1, Number 1 (October 2005) pages 1-4.

### **Refereed Publications, Symposiums and Workshops at Conferences:**

Capps, Charles J. III, Patricia J. Capps and M. Keith Wright. "Primer for Designing an Effective Training Program," presented and published in proceedings of SHSU Secom: Annual General Business Conference, April 15-16, 2011, Huntsville, TX; CD document.

Capps, Charles J. III and Patricia J. Capps. "Improving the Effectiveness of Organizational Communication," presented and published in the Proceedings of The

2005 International College Teaching Methods & Styles Conference, September 18-21, 2005, Reno, Nevada.

Capps, Charles J. III, Patricia J. Capps and Ronald L. Earl. "7"" Strategic Management: A Holistic Executive Perspective," paper presented and published in the Proceedings of the American Society of Business and Behavioral Sciences 12<sup>th</sup> Annual Meeting, February 24-27, 2005, Las Vegas, NV; ***Awarded Best Paper of Track Chair in Strategic Management***; CD document 292.

Capps, Charles J. III and Patricia J. Capps. "Barriers to Effective Organizational Communication: A Symposium," symposium presented with abstract and synopsis published on the CD Proceedings of the 2005 International Academy of Business and Public Administration Disciplines conference, January 6-9, 2005, New Orleans, LA; CD Volume 2, Number 1, document 101.

Capps, Charles J. III and Patricia J. Capps. "The Applied Ethics of Internal and External Integrity," paper published in the electronic Proceedings of the 1<sup>st</sup> annual Applied Business and Entrepreneurship Association International (ABEAI) Conference, held November 16-29, 2004, Maui, HI; [lewis.up.edu/business/advanced/abeai/Proceedingsdoc](http://lewis.up.edu/business/advanced/abeai/Proceedingsdoc); 107-109.

Capps, Charles J. III and Patricia J. Capps. "SWOTing the Organization's Psyche: Commitment, Consciousness and Psychopathology!" paper presented and published in CD Proceedings of the International Academy of Management and Business (IAMB) annual conference entitled "Impact of Strategic Changes on Business & Management," November 7-11, 2004, Las Vegas NV; CD Volume 1, Number 1, document 7.

Capps, Charles J. III and Patricia J. Capps. "Workshop: Two Key Barriers to Effective Communication in Organizations," a refereed workshop presented at the 15<sup>th</sup> Annual Conference of the American Society of Competitiveness (ASC) entitled "The Future of Global Enterprise," October 14-16, 2004, Great Falls, VA; page 17.

Capps, Charles J. III and Patricia J. Capps. "An Ethical Approach to Determining Training Needs Analysis," paper presented and published in the CD Proceedings of The 2004 International College Teaching Methods & Styles (ICTMS) Conference, September 27-30, 2004, Reno, NV; CD Volume 1, Number 1, Article #119, page 3.

Capps, Charles J. III, Patricia J. Capps and G. Keith Jenkins. "Human Resource Development Matrix: A Proactive Ethical Approach to Training Needs Analysis," paper presented and published in electronic Proceedings of University of Texas Ethics Conference entitled "Foundations of Ethical Education in a Post-Enron Age" held at the Lyndon B. Johnson School of Public Affairs at The University of Texas, April 15-17, 2004, Austin, TX; [utexas.edu/lbj/research/leaderhip/thics2004/papers.html](http://utexas.edu/lbj/research/leaderhip/thics2004/papers.html); page 3.

Capps, Charles J. III, Patricia J. Capps and Ronald L. Earl. "7<sup>7</sup> Strategic Management: A Holistic Executive Perspective," paper presented and published in Proceedings of American Society of Business and Behavioral Sciences 12<sup>th</sup> Annual Meeting, February 24-27, 2005, Las Vegas, NV; **Awarded Best Paper of a Track Chair**; CD document 292.

Capps, Charles J. III and Patricia J. Capps. "Barriers to Effective Organizational Communication: A Symposium," symposium presented with abstract and synopsis published on the CD Proceedings of the 2005 International Academy of Business and Public Administration Disciplines conference, January 6-9, 2005, New Orleans, LA; CD Volume 2, Number 1, document 101.

Capps, Charles J. III and Patricia J. Capps. "The Applied Ethics of Internal and External Integrity," paper published in the electronic Proceedings of the 1<sup>st</sup> annual Applied Business and Entrepreneurship Association International (ABEAI) Conference, held November 16-29, 2004, Maui, HI; [http://lewis.up.edu/bus/adrangi/abeai/Proceedings\\_final04.doc](http://lewis.up.edu/bus/adrangi/abeai/Proceedings_final04.doc); pages 107-109.

Capps, Charles J. III and Patricia J. Capps. "SWOTing the Organization's Psyche: Commitment, Consciousness and Psychopathology!" paper presented and published in CD Proceedings of the International Academy of Management and Business (IAMB) annual conference entitled "Impact of Strategic Changes on Business & Management," November 7-11, 2004, Las Vegas NV; CD Volume 1, Number 1, document 7.

Capps, Charles J. III and Patricia J. Capps. "Workshop: Two Key Barriers to Effective Communication in Organizations," a refereed workshop presented at the 15<sup>th</sup> Annual Conference of the American Society of Competitiveness (ASC) entitled "The Future of Global Enterprise," October 14-16, 2004, Great Falls, VA; page 17.

Capps, Charles J. III and Patricia J. Capps. "An Ethical Approach to Determining Training Needs Analysis," paper presented and published in the CD Proceedings of The 2004 International College Teaching Methods & Styles (ICTMS) Conference, September 27-30, 2004, Reno, NV; CD Volume 1, Number 1, Article #119, page 3.

Capps, Charles J. III, Patricia J. Capps and G. Keith Jenkins. "Human Resource Development Matrix: A Proactive Ethical Approach to Training Needs Analysis," paper presented and published in electronic Proceedings of University of Texas Ethics Conference entitled "Foundations of Ethical Education in a Post-Enron Age" held at the Lyndon B. Johnson School of Public Affairs at The University of Texas, April 15-17, 2004, Austin, Texas; <http://www.utexas.edu/lbj/research/leadership/ethics2004/papers.html>.

**Refereed Conference Presentations:**

Capps, Patricia J. and Charles J. Capps III. "Managing Your Career: Reviewing the Basics," presented at the Women & Leadership National Conference in San Antonio, Texas: July 15-17, 1999.

Capps, Patricia J. and Charles J. Capps III. "Gender Patterns in Organizational Communication," presented at the Women & Leadership National Conference in San Antonio, Texas: July 8-10, 1998.

Capps, Patricia J., Charles J. Capps III, Mary Evelyn Collins and Terry M. Thibodeaux. "Experiencing the Importance of Effective Organizational Communications Between Genders: Experiential Symposium," presented to Texas Association of Communication Administrator's Conference at the Texas Speech Communication Association 71<sup>st</sup> annual convention hosted by University of Texas at El Paso, El Paso, TX; October 3-5, 1996, page 18.

Capps, Patricia J., Charles J. Capps III, Samuel E. Hazen and Ruby Barker. "Gender Difference as a Barrier to Effective Communication in Organizations," interactive panel symposium presented at Twelfth Annual Meeting of the Southwest Business Symposium and cited in the *Southwest Business Symposium Proceedings*, hosted by College of Business Administration at University of Central Oklahoma, Edmond, OK; April 6-7, 1995, page 19.

Capps, Patricia J., Charles J. Capps III and Samuel E. Hazen. "Using Ethics to Improve Communication Effectiveness When Status Differences Exist: Workshop Symposium," presented at Sixth Annual National Conference On Ethics in America and abstracted in the *Book of Proceedings* in Long Beach, CA; February 22-24, 1995, pages 190-91.

Capps, Patricia J., Charles J. Capps III and Samuel E. Hazen. "Insights and Strategies for Improving Organizational Communications When Status Barriers Exist: A Symposium," presented at the Second Annual Conference of American Society of Business & Behavioral Sciences, Las Vegas, NV; January 2-5, 1995.

Capps, Patricia J., Charles J. Capps III and Samuel E. Hazen. "Improving Communication Effectiveness When Status Differences Exist: A Symposium," presented at the 1994 Global Business Trends Conference of the Academy of Business Administration in Cancun, Mexico; December 16-21, 1994.

**Working Paper Available:**

Capps, Patricia J. and Charles J. Capps III. "7x7 Management: Functions, goals, habits, virtues, sins, insights, and states," working paper published by Sam Houston State University College of Business Administration's Gibson D. Lewis Center for Business and Economic Development. April 2004.

## PROFESSIONAL DEVELOPMENT

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**Online Course Redesign & Faculty Certification Program:** Cohort 5

How to redesign courses online using new features in Blackboard to improve the flow of content in a more logical manner and create a more accessible online learning environment for students of all kinds. July 23-25, 2018.

**Blackboard Learn:** Cohort 4 Teaching Online with Blackboard Certification

Course - How to build courses online using Blackboard. I learned how students see and interact with their Blackboard courses, as well as a detailed walk through of the instructor view. Sharing materials, course building, presenting content, and first day task.

Webinar with Suzanne Buck titled, “**Moving Presentations Outside the Classroom with Presentation Capture,**” September 28, 2015 A webinar presented by Suzanne Buck of the University of Houston discussing practices for assigning and assessing student presentations online.

## SERVICE-

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**College**

Standing Out in Today's Job Market Spring 2016

Standing Out in Today's Job Market Fall 2015

**Department**

Core Curriculum Component Application Fall 2013

Communication for Business and the Professions