

Education

Rocky Mountain University of Health Professions, Doctor of Nursing Practice, 2015

Scholarly Project – *Nursing's Future is Strengthened by Formal Leadership Development*

Texas Woman's University, Master of Business Administration, 2008

University of Texas, Master of Education in Educational Technology, 2005

The University of Texas - Health Science Center at Houston, Bachelor of Science in Nursing, 1980

Licensure

Texas, RN License # 251631, expiration September 2017

Certification

ANCC, Nurse Executive-Board Certified (NE-BC), expiration January 2020

Nursing Experience

Assistant Chief Nursing Officer

St. David's Medical Center, Austin, Texas

December 2016 – Present

This is an administrative position in a large urban hospital. Areas of responsibility include: Critical Care, Intermediate Care, Telemetry, Emergency Department, InPatient Rehabilitation, Chaplains, Hospital Education, Pathway to Excellence Survey team member, Developed Manager and Education Councils,

Memorial Hermann Hospital System, Houston, Texas

October 2006 – December 2016

Administrative Director of Specialty Surgery and Professional Nursing Practice

Memorial Hermann - Texas Medical Center

May 2013 – December 2016

This is an administrative position in a large (1100 bed) hospital overseeing a growing Abdominal Transplant service line. The entire service line (250+ employees, 130+ beds) includes multiple departments: Abdominal Transplant Acute Unit, Transplant/Surgical ICU, Signature Suites, Hemodialysis, Peritoneal Dialysis, Apheresis, Opened Clinical Observation Unit, Specialty Surgery unit, Orthopedics, Bariatric (Center of Excellence), Inpatient Rehabilitation and Transitional Care, Clinical Operations lead – Smart Room Technology Pilot 2014

Achievements:

- HCAHPS: Service line scores currently rated above hospital average
- Quality initiatives: CAUTI decreased in ICU from 12 in FY14 to 1 since Oct. 2015 (0 in last 12 months)
- Physician satisfaction scores greater than 90th percentile in majority of the units
- Administrative responsibility:
 - Nursing, EBP Council
 - NDNQI data management
 - Peer Review Committee
 - Safe Staffing Committee
- Nurse Executive Council Chairman
- Developed Administrative Director Council
- Texas Medical Center Nursing Research Collaborative member
- Work closely with Hospital Education and Nursing Administration to ensure nursing professional practice standards.

Adjunct Clinical Assistant Professor
Sam Houston State University – Nursing Department

August 2015 – Present

Honorary Senior Lecturer
University of Chester, United Kingdom

April 2016 - Present

Chief Nursing Officer

Memorial Hermann Affiliate Hospital - Huntsville Memorial

July 2010 - April 2013

This was an executive position in a community (123-bed) hospital with 450+ employees. As CNO my oversight included all areas of nursing, ED service line (including the free-standing ED & Imaging Center), Radiology, Laboratory, and Quality/Risk. My focus was elevating the competency level of the nursing department. I accomplished this by working closely with all physicians to ensure their satisfaction with the nursing care provided. I reported patient satisfaction, quality, and the state of nursing to the Hospital Board of Directors bi-monthly. I worked closely with the CMO to establish service line growth initiatives. While at HMH we attained an “A” rating on Leapfrog. When I joined HMH, the hospital was using contract directors in the ED and OR. I assumed responsibility for **PeriOperative Services** while I trained an OR manager for the director position.

Achievements:

- Increased BSN hires (experienced and new graduates)
- Developed service line quality committees for nursing.
- Physician satisfaction in 2012 for “nursing care” was higher than it had been in 5 years. (65% very satisfied/satisfied)
- Patient Satisfaction: Pain control, Communication with Nurses, Communication with Doctors all at or above national benchmark.
- Supervise all Clinical Directors, Directors of Imaging, Laboratory, Education, ASC, Free-Standing ED, Quality, Risk, Data Collection (NDNQI), and Research
- Director of PeriOperative Services for 10 OR suite, Pre & Post-Op – Patient Satisfaction averaged 90% during my tenure.
- Core measures at or above national benchmark: Received antibiotic (100%), right antibiotic (100%), and antibiotic d/c at appropriate time (95%), Urinary Catheter d/c 1-2 post op days (100%), DVT prevention (100%), CAUTI at National benchmark.
- Directed all nursing programs, shared governance and peer review.
- Developed and instructed leadership development academy (LDA) to management and director level employees.
- Guest Lecturer - Sam Houston State University, Nursing program
- Clinical Project Manager: Acute Care Dialysis Unit and Vascular Program, Cath/Vascular Lab suite, Bariatric Program which included insurance requirements, process flow, bariatric equipment for OR, lifting equipment, arranged for nurse education at Park Plaza Hospital
- Project Management: Electronic Record – PreOp/OR/PACU – integrating Physician OR Self- Scheduling, Patient Automated entry for vital signs and anesthesia records, Hospital electronic medical record, Fast-Track Program in ED, Stroke Program - Robot with UT, Smart-Pumps, Scope Repair/Replace system with Stryker, and Transporter Teams.
- Opened IMU, COU, Correctional Care Unit
- Joint commission recognized for *best practices* for medication stations and transport monitoring of patients between units
- Designed and implemented residency program for BSN students for OR/PACU/ICU/IMU (Sam Houston State University)
- Developed “free-charge nurse” to assist physician rounding on post-op and medical units.

Administrative Director – Specialty Services

Memorial Hermann Southwest Hospital

March 2008 - June 2010

This was an administrative position in a large (450-bed) hospital. The Specialty Services area included 300+ employees, multiple departments including: Hemodialysis (15 acute care beds), Post-surgical care unit, Joint Camp, Woman's Services (including NICU level III), Post-Partum, Transition Nursery, Labor & Delivery, Hospital Education, Outpatient Diabetes Management, Geriatrics (Acute Care Elderly), Inpatient Rehabilitation Unit, and The Wound Center / HBO. Responsible for hospital policy and procedure review.

Achievements:

- Exceeded 4.7-employee satisfaction rating 2009-2010
- PBDS initial Assessment for new hires – greater than 80% success (national average 55%)
- Raised funding (\$25,000) for *SimMan* simulation laboratory
- Speaker - International Nursing Education Conference – Chester, England - March 2010
- Nursing Week Excellence Award - Bronze 2009
- Employee of the Year 2009 Nominee (nominated by staff nurses)
- CE Nurse planner
- Pathway to Excellence documentation
- SW Clinical Connection Newsletter
- MH University (leadership online course curriculum)

Committees:

- Chairman Professional Practice Council and Nurse Pharmacy Committee
- Advisor Charge Nurse meetings (monthly)
- Staffing Committee Advisor and Chairman Peer Review Committee
- Emergency Down-time preparedness – System task-force
- TJC 4-Hospital Single ID Medicare Task-force

Clinical Director, Education & Patient/Family Centered Care

Memorial Hermann Sugar Land Hospital

October 2006 - March 2008

This was a clinical director position in a 77-bed community hospital. MH Sugar Land Hospital was the first in the Memorial System to be designated as Texas Nurse Friendly, now known as Pathway to Excellence.

Achievements:

- Participated in opening the new hospital building. The MH Fort Bend Hospital was closed and MH Sugar Land was opened in late December 2006. I developed and implemented building orientation and new equipment training prior to opening the hospital; redesigned work and patient flow to inpatient units and insured all clinical staff were evaluated for competency prior to patient arrival. I developed processes for patient and family centered initiatives and staff training in the *Plane tree* model of care.
- Developed training for all new initiatives and competencies in OR, Endoscopy, and Radiology
- Developed Outpatient Diabetes Management Program
- Developed Alternative Therapy program, including music, massage and aromatherapy
- Exceeded 4.5-employee satisfaction rating for 3 years.
- Co-chairman 2008 Employee Foundation Fundraising Committee - Exceeded goal by raising over \$40,000

Committees:

- Chairman of Patient & Family Centered Model of Care Committee
- Chairman Peer Review Committee
- Education committee – Shared Governance

Donna J. Stewart, DNP, MBA, MEd, RN, NE-BC

Clinical Education / CME & CNE / Project Leader - Instructional Designer/Developer III

Texas Heart Institute, Houston, Texas

February 2005 - October 2006

THI is associated with St. Luke's Episcopal Hospital in the Texas Medical Center. It was founded by Denton Cooley, Heart Surgeon and is known worldwide for its innovative cardiovascular care. This was a leadership position implemented to manage the development of educational projects for physicians.

Achievements:

- Project Leader - all multimedia educational materials
- Manage CME - Create, review, and coordinate education and enduring materials
- Managed budget, and marketing for interdisciplinary educational projects
- Developed and produced the "Wherever, whenever" marketing campaign for online CME
- Coordinate design and maintenance of the CME website (cme.texasheart.org)
- Managed database interface and informatics management
- Manage outside contractors for outsourced marketing materials
- Assist Vice President of Education with symposia planning; from design through outcomes review
- Assist Continuing Nursing Education Department with symposia planning; design through outcomes review
- Project Manager - Heart sounds CD, and MP3 format to assist medical students in learning to hear the various heart sounds and murmurs
- Prepared echocardiography board review course for cardiologists
- Project Manager - Project Heart: Activities for the Classroom

eLearning Instructional Designer – Internship for Master of Education

International Facility Management Association (IFMA), Houston, Texas

July 2004 - February 2005

Design and develop web-based instructional modules, courses, workshops, and marketing materials for adult learners.

School Nurse / Health Education Resource Specialist

Arnold Middle School, Cypress-Fairbanks ISD

May 2002 - June 2004

This is the position that rekindled my love for nursing. It also inspired me to continue my education.

Achievements:

- Averaged 80-100 student/day in clinic
- 12 Diabetic students
- Multiple special-needs students
- Emergency response for athletics
- Design teaching modalities for students, staff and parent volunteers.
- Topics included diabetic blood glucose testing procedures, carbohydrate counting for the diabetic students, requested health topics for the classroom, and screening procedures for parent volunteers.
- Lead CPR instructor and emergency first-aid training for district school nurses,
- Blood-borne pathogens education program for staff

Perioperative Clinical Experience

May 1980 - January 1990

Staff Nurse and Clinical Manager experience encompassed all areas of surgery including cardiovascular and cranio-facial, specializing in plastic and reconstructive surgery. Positions included: OR Staff Nurse, Ambulatory Surgical Unit, The Methodist Hospital and OR Head Nurse, (tri-institute) St. Luke's Episcopal Hospital, Texas Heart Institute, and Texas Children's Hospital. CNOR 1986-1990. Responsible for staffing, service line oversight, and coordinating surgery with ICU placement.

Business / Management Experience

Owner/President - DJ's Confections, Houston, Texas

January 1990 - May 2002

Internationally recognized, custom designed high-end pastry arts with offerings such as elaborate chocolate carvings, blown and pulled sugar centerpiece displays, and cakes with hand-made pastillage flowers. Won multiple state, national, and international awards including two **Olympic Culinary gold medals, Frankfurt, Germany 1992**. Responsible for all aspects of business management: budgeting, personnel, database and informatics, project development, and company growth. Taught in the Culinary Arts Program at San Jacinto College from January 1990 until December 1993. Mentored students in preparing and designing presentations at food salons and competitions at the state level for the Culinary Arts program. E'cole LeNotre' Paris, France, Diploma Culinary Arts, 1990

Professional Organizations

- ANA – American Nurses Association
- TONE/CTONE – Texas & Central Texas Organization of Nurse Executives

Podium Presentations

- Four Generations in Nursing – MH-SW, HMH, MH-TMC (2009-2014)
- Leadership Development and Mentoring – Global Nursing Conference, Chester England 2012
- Transformational Leadership - Global Nursing Conference, Houston, Texas 2013
- Compassionate Leadership in Nursing – Global Nursing Conference, Chester England 2014
- Compassionate Leadership in Nursing – (recruiting trip, NY & Chicago)
- Compassion in Leadership – Rocky Mountain University of Health Professions 2014
- Emotional Intelligence in Leadership, Houston, Texas 2012-2015
- The State of Nursing – Houston, Texas 2014
- Communication and Culture in Texas Nursing, 2015 (recruiting trip, NY & Chicago)
- Keeping Wisdom at the Bedside – Global Nursing Conference, Chester England 2016

Poster Presentation

Nursing's Future is Strengthened by Formal Leadership Development, Utah Organization of Nurse Executives (UONE), Salt Lake City 2015

Community Service

- Sam Houston State University Nursing Program – Community Advisory Committee (2012- Present)
- Stewart Family Scholarship - Developed to assist nursing students with college expenses
- Grimes County Fair/Poor Boys – Fundraiser activities to support college scholarships
- Student Mentor – Assist students with project development and competition (County Fair/Ag)
- Bedias Civic Club – Health & Wellness Program Director (2010-2013)
- Toys for Tots – 2014-2015

Nursing Community

- Leadership Development Academy – Developed for Nurse leaders, 2010 (Graduated 6 Cohorts as of 2016)
- Article – Compassionate Leadership in Nursing, Rocky Mountain University of Health Professions Magazine, 2014
- Adjunct Assistant Professor – Sam Houston State University, Online RN to BSN program
- Honorary Senior Lecturer – University of Chester, United Kingdom (equal to Associate Professor in US) – honor based on research in nursing, leadership and aging nursing workforce
- Abstract Reviewer – 2016 & 2017 Magnet Convention
- Judge – Poster Presentations 2016 EBP Symposium, Methodist Hospital TMC