

Exam Proctoring

- POLICIES
- Academic Integrity
 - ADA Compliance
 - Data Retrieval
 - Distance Learning
 - Documentation of Online Attendance (for faculty members)
 - Emergency Management
 - Exam Proctoring
 - Inclement Weather
 - Online Attendance and Participation (for students)
 - Student Complaint Process
 - Student Identity Verification

Sam Houston State University licenses Respondus Monitor, an on-demand, automated online proctoring service that deters cheating in an online testing environment, as well as provides [Student Identity Verification](#) at no cost to the learner.

Need Help?

Respondus Lockdown Browser and Monitor Support

<https://www.respondus.com/training/>

SHSU Online Support

Telephone: [936-294-2780](tel:936-294-2780)

E-mail: blackboard@shsu.edu

Respondus Monitor is a companion application for LockDown Browser® that uses webcam and video technology to prevent cheating during online exams. Respondus Monitor integrates seamlessly with learning management systems like Blackboard, and is ideal for online testing environments. To learn more about this integration, [click here](#).

Identity Verification Software and ADA Compliance

The Respondus Monitor identity verification software is a component of Respondus Lockdown Browser that layers on top of web pages and learning management system operations, making it accessible to, and tested with, the Freedom Scientific JAWS screen reader. The applications can be managed, installed and operated using only a keyboard, and without the influence or use of a mouse.

Additional Information

Supported Operating Systems

Windows: 10, 8, 7

Mac: MacOS 10.14 to 10.12, OS X 10.11, OSX 10.10

iOS: 7.0+ (iPad only). Must have a compatible LMS integration. [Details](#).

Chromebook: (K-12 only). [Details](#).

Memory

Windows: 75 MB permanent space on the hard drive

Mac: 120 MB permanent space on the hard drive

Browser Requirements

LockDown Browser is a client application that is installed to a local computer. Both the Windows edition and the Mac edition of the browser are based on Chromium, Google's open source framework. Students do NOT need Google's Chrome browser installed; nor will this version affect a Chrome browser that's already installed.

Learning Management Systems

LockDown Browser integrates with the following learning management systems:

- Blackboard Learn 9.1 or higher
- Brightspace 10.x
- Canvas
- Moodle 3.x
- Schoology Enterprise
- Sakai 2.7.1+

Who do I call if I have a technical issue?

Contact the SHSU Online Support Desk at [936-294-2780](tel:936-294-2780) or blackboard@shsu.edu



Need Help?
Contact Our Dedicated *Support Desk*.



CAMPUS

Campus Map
University Contacts
Personnel & Department Search
Academic Calendar
KatSafe
Employment

STATE OF TEXAS

The State of Texas
Open Records
Texas Homeland Security
Texas Veterans Portal
TRAIL
State Auditor's Fraud Reporting Hotline
Online Institutional Resumes
Governor's Committee on People with Disabilities
Compact with Texans

LEGAL

Accreditations
SHSU Policies
Emergency Policies & Procedures
Report Fraud & Abuse
Where the Money Goes
College Portrait
HB 2504 Compliance
Privacy & Security Policy



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