





More Info

Campus Tools v





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Getting Started Majors & Programs Admissions Campus Life & Culture Services & Resources

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RESOURCES FOR STUDENTS

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Faculty/Staff Students Parents Live Support

We have many resources to assist you in resolving technology-related problems. If you have any questions or need assistance, please contact the Service Desk by phone 936-294-1950, e-mail servicedesk@shsu.edu, or start a chat session on our Live Support site.



- Password Reset
- IT Service Request Platform (Cherwell)
- · Computer Lab Locations
- · Test Internet Connection
- · Connecting to SHSU Network in Residence Halls
- eduroam Wireless
- Clear Cache
- · Reset Web Browser
- · IE Compatibility Mode
- Incognito Mode
- Personal Computer Purchases
- Microsoft 365 (Office 365)
- Zoom
- LastPass Password Manager
- . Duo Two-Factor Authentication
- Technology Tutorials

- Microsoft Teams
- OneDrive
- · Free Home Use Software
- · Zipping and Compressing Folders
- · Printing on Campus
- MyWorkspace
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- Email Encryption
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- · Working Remotely
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Making Requests

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Technology Acquisition Process

Remote Work

Technology Tutorials

SHSU Room Technology

Cybersecurity

About Us IT Strategic Alignment

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Contact Us

Location: AB1 Room 145 Phone: (936) 294-1950 Email: servicedesk@shsu.edu Live Support: support.shsu.edu

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