

Blackboard Ultra Base Navigation is here! Learn more at the [Blackboard Learn Ultra Transition](#) webpage.

Prospective Students: Check out our viewbook!

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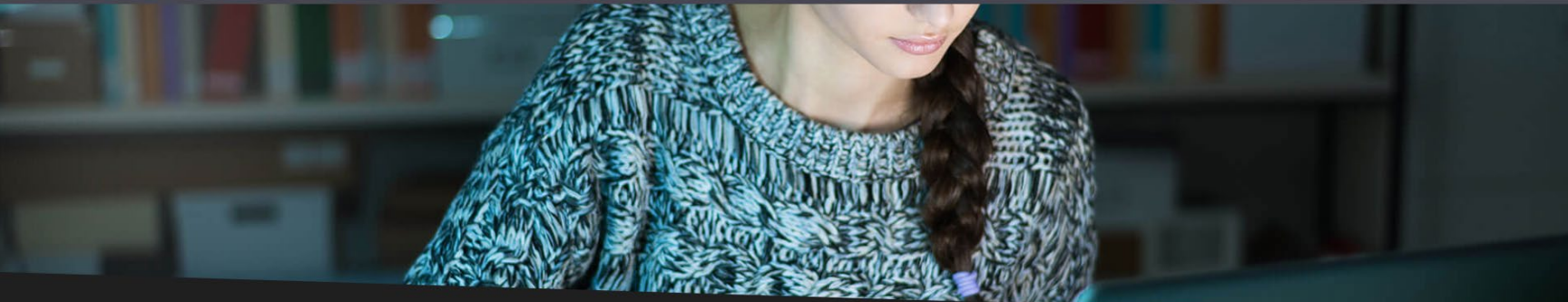
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About



## SHSU Online Support Desk

MONDAY - SUNDAY

24HRS

7 Days A Week



936.294.2780



blackboard@shsu.edu



@SHSUOnline

# Technical Support Redefined

Our goal is to provide the best support and online educational experience for SHSU faculty and students. Our team members are exceptionally trained and proud to serve the Bearkat community.

[Read More About Us >](#)

## Top Issues Explained

Check out our list of solutions to the five most frequently called in questions to SHSU Online's Support Desk.

[Check Out The List >](#)

## System Check

**Click to check your system to see if it meets requirements**

Got a Question? Give Us A Call 936.294.2780

## *We Value Your Input*

We always strive to provide our students and faculty with the best support possible. If you've got a moment to spare, please let us know how we're doing.



## Special Circumstances

Access information about adjusted hours of the Support Desk during special circumstances.

[LEARN MORE >](#)

## System Requirements

All the system requirements info you need to complete your online coursework.

[LEARN MORE >](#)

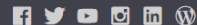
## How We Help

There are a number of things we offer support for, via a variety of methods.

[LEARN MORE >](#)



Need Help?  
Contact Our Dedicated *Support Desk*.



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### LEGAL

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