



Select Language







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Get help through Katalyst

Katalyst is the self-service portal for reporting issues, making request, and communication with IT regarding technology. Available to students and employees.

[Katalyst Login](#)

I want to

 Find Tech Tutorial	 Connect to Internet	 Find Device or Software	 Browse Tech Services	 Acquire Technology	 Learn / Work Remotely
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Quick Links






Select your role at SHSU and view the available technology resources designed to assist you.

I am a [Student](#) [Parents](#) [Employee](#)

IT@Sam

- [Making Requests](#)
- [Catalog](#)
- [Technology Acquisition Process](#)
- [Remote Work](#)
- [Technology Tutorials](#)
- [SHSU Room Technology](#)
- [Cybersecurity](#)
- [About Us](#)
- [IT Strategic Alignment](#)
- [Contact Us](#)

Need Help?

-  [Create IT Request](#)
-  [Chat with IT](#)
-  servicedesk@shsu.edu
-  [936.294.1950](#)
-  [See Service Desk Hours](#)



Ask IT Service Desk

📞 [936.294.1950](tel:936.294.1950)

✉️ servicedesk@shsu.edu

💬 [Start Chat](#)

📍 Location	🕒 Mon-Thu	🕒 Fri	🕒 Sat	🕒 Sun
Phones, Chat, and Remote	7:30a - 10:00p	7:30a - 5:00p	11:00a - 3:00p	11:00a - 8:00p
Main Campus Walk-ins (AB1 Room 145)	7:30a - 6:00p	7:30a - 5:00p		

Closed for University Holidays. [See Academic Calendar](#)



Huntsville, Texas 77341
936.294.1111 | (866) BEARKAT

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Web Site Accessibility
Open Records
KatSafe - Emergency Management
Texas Homeland Security
Texas Veterans Portal
TRAIL

Fraud Reporting Hotline

Title IX (Sexual Misconduct)
Annual Security & Fire Report (Clery Act)
State Auditor
On-Campus
Governor's
Where the
Texas CREWS
Public Access to Course Information
CARES



Woof! I'm Tripod 🐶, the SHSU puppybot! I am here to fetch facts for you about SHSU. Say "Hi" to get started!