

# OTHER CAMPUS RESOURCES

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## [Get To Campus, Get Around Campus, and Know Where to Park](#)

Find directions to campus, a mobile app with an [SHSU Campus Map](#) (and even a link to a PDF campus map).

Check out what you need to know about parking (and University parking permits) on the [Parking & Transportation](#) website.

## [Campus Dining](#)

Check out the SHSU Dining Services website with information about locations on campus, menus, meal plans, and many more details about the many dining choices for on-campus students.

## [SHSU Online Course & Blackboard Support](#)

The SHSU Online Course & Blackboard Support provide the best support and online educational experience for SHSU faculty and students. The team members are exceptionally trained and proud to serve the Bearkat community.

## [IT@SAM Tech Support](#)

IT@Sam Service Desk is the first point of contact for all technology-related requests or issues for the University. They provide first-level troubleshooting and escalate to the appropriate areas within IT@Sam as needed.

## [Technology Tutorials](#)

Need to set up your SHSU email on your phone, connect to a network drive, set up your router or even figure out when the computer labs are open? IT@Sam has you covered!

## [Residence Life](#)

For information about housing, to submit maintenance requests, find out how to get mail from home, and more, visit the Res Life website.

## Student Success Resource Hub

[Home](#)[Academic Support](#)[Financial Support](#)[Career Support](#)[Mental Health and Well-being](#)[Other Campus Resources](#)[Community & Belonging](#)[AA Policy & Class Mgmt](#)[Just for Graduating Seniors](#)

## Emergency Policies & Procedures

Information about the university's Emergency Response Plan, emergency procedures and the KatSafe program can be found here.

## Absence Notification

A student can submit an [absence notification request form](#) when they have missed class. Proof of absence must be included with the request (e.g., doctors note, travel itinerary, obituary). Excusing an absence is at the discretion of the instructor. The student is responsible for making up any missed assignments, requesting extensions, or requesting an incomplete. Absence notification requests must be submitted within **ten (10) business days** from the last date of absence.

## Student Grievances

In support of providing educational and other opportunities in a climate conducive to personal and professional development, the university has developed procedures for students to pursue grievances within the university community. Students are able to submit academic and non-academic grievances that are handled by various offices across SHSU.



Huntsville, Texas 77341

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### Contacts

University Contacts  
Personnel & Department Search  
Contact the Web Editor  
Office of the President  
Administration  
Faculty & Staff  
State of Texas  
Employment  
Mental Health Counseling

### More SHSU

Accreditations  
Policies  
Web Privacy and Site Link Statement  
Web Site Accessibility  
Open Records  
KatSafe - Emergency Management  
Texas Homeland Security  
Texas Veterans Portal  
TRAIL

Fraud Reporting Hotline  
Title IX (Sexual Misconduct)  
Annual Security & Fire Report (Clery Act)  
State Auditor's Office Hotline  
Online Institutional Resumes  
Governor's Committee on People with Disabilities  
Where the Money Goes  
Texas CREWS  
Public Access to Course Information  
CARES