

Example Entries from Academic Grievance Logs, 2023-2024

Date Grievance Filed	Student Name	Student SamID	Formal Complaint Source (Letter, Email, Form, etc.)	Brief description of Grievance	Department Receiving Grievance	Policy Alleged to be Violated/Policy Governing Grievance	Brief Description of Resolution and Process Followed
12/15/2023	REDACTED	REDACTED	Form	Final project resubmitted and the professor did not regrade. Requesting course grade change	Art	none/900823	CAM Academic Review Panel supported faculty and determined no policy violated
5/8/2024	REDACTED	REDACTED	Form	Professor did not notify student of a problem with assignment submission until it was too late for student to redo the assignment. Requesting professor change grading policy and return grades to student faster.	Mass Communication	none/900823	Student submitted form unsigned to a professor in another department. Was instructed to discuss complaint with professor and to sign form-and if the issue could not be resolved with instructor to discuss with Department Chair. Student did not respond to emails from Associate Dean and pursued complaint no further.
01/02/24	REDACTED	REDACTED	Email from Student	Termination Appeal	HIST	APS 910312	Student emailed Associate Dean Crosby appealing his termination from the HIST, MA program after receiving a failing grade in HIST 5097. Student appealed the termination in writing in accordance with APS 910312. The CHSS Academic Review Panel reviewed the student's complaint on 1/11/2024 and issued a letter on 1/12/2024 finding no evidence to support the student's claims. The student then asked to Dean Li to review the appeal. Dean Li issued a letter supporting the department on 1/26/2024.
01/17/24	REDACTED	REDACTED	Email from Student	Academic Grievance (Grade Appeal)	HIST	APS 900823	Student contacted CHSS Associate Dean Crosby to elevate her complaint from Department Chair, Brian Jordan citing unfair grading of her papers in HIST 5363 by Dr. [REDACTED]. The CHSS Academic Review Panel met on 1/26/2024 to review the complaint and issued a letter on 1/29/24 finding no basis or evidence to support the student's claim.
4/2/2024	REDACTED	REDACTED	Email	Appealed finding of substantial plagiarism on multiple written assignments and the instructor's summary resolution (failure in the course)	History	APS 810213	Department chair investigated and upon careful review concurred with faculty member's assessment that the student plagiarized multiple assignments in violation of APS 810213. Since the summary resolution was in line with policies set forth in class syllabus, the appeal was denied. Student subsequently withdrew from the class.
12/22/2023	REDACTED	REDACTED	Email	Instructor accused the student of academic dishonesty. Student disputed the accusation.	Communication Studies	APS 810213 Academic Honesty	I requested information from the instructor. Because no response was provided prior to the deadline to respond to the student, I reversed the instructor.
8/7/2024	REDACTED	REDACTED	email	Change of grade form not processed by professor	English	•APS 900823 Academic Grievance Procedures for Students	Chair contacted the professor who processed a change of grade form
6/6/2024	REDACTED	REDACTED	Letter	Appeal for Termination of MS in Criminal Justice Leadership & Management	Criminal Justice and Criminology	Academic Grievance Procedures for Students APS 910312	The termination was upheld and the appeal was denied.
4/18/2024	REDACTED	REDACTED	Academic Grievance Form	Failed class unexpectedly	Criminal Justice and Criminology	Academic Grievance Procedures for Students APS 900823	Appeal denied, as the grade was from Fall of 2023 and request was not submitted until April of 2024.
5/31/2024	REDACTED	REDACTED	Academic Grievance Form	Appeal for Termination of MS in Criminal Justice Leadership & Management	Criminal Justice and Criminology	Academic Grievance Procedures for Students APS 910312	The termination was upheld and the appeal was denied.
7/2/2024	REDACTED	REDACTED	Academic Grievance Form	Student unhappy with inability to access test after allotted time frame.	Criminal Justice and Criminology	Academic Grievance Procedures for Students APS 900823	Appeal denied, stating syllabus clearly states dates and expectations.

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8/5/2024	REDACTED	REDACTED	Email	Appealed grade in course	Assoc Dean	APS 900823	Student filed a formal grievance as required in Academic Grievance Procedures. Upon reviewing information provided by the student the decision was made to deny the request.
10/28/2024	REDACTED	REDACTED	Email	The Deans office received an email from the student stating the professor open the exam early due to a typo, leaving students with little time to prepare for an exam that had formatting errors.	Assoc Dean	N/A	The student reached out to academic advisors, the chair and the professor. The professor indicated that if the student would have reached out in advance of the inability to take the exam a day earlier, an extension would have been granted.
4/9/2024	REDACTED	REDACTED	Email	Academic Dishonesty	COBA Dean's Office	APS 810213	Student owned up to the events that occurred during the exam. The Chair upheld the policy of the professor.
5/13/2024	REDACTED	REDACTED	Email	Student has concerns about the professor giving a zero for an assignment turned in as requested.	COBA Dean's Office	N/A	The Chair contacted the professor and the student, the student was informed that the informal appeal is being looked into.
5/23/2024	REDACTED	REDACTED	Email	Student failed to meet academic standards and filed appeal for re-admission	COBA Dean's Office	N/A	Re-admitted to program 5-28-2024
8/5/2024	REDACTED	REDACTED	Email	Appealed grade in course	Assoc Dean	APS 900823	Grievance Procedures. Upon reviewing information provided by the student the decision was made to deny the request.
10/28/2024	REDACTED	REDACTED	Email	opening the exam due to a typo in the syllabus, leaving little time to prepare for a new test.	Assoc Dean	N/A	Professor indicated an extension would have been granted if the student would have reached out in advance.
6/16/2023	REDACTED	REDACTED	Academic Grievance Forms sent to Department & Elevated to Dean's Office	Student felt that they were given an insufficient amount of notice and time to complete a test that they requested to make-up. They also questioned why they received the grade they did for professionalism.	Counselor Education	APS 900823	Student missed an exam and requested a make-up opportunity. The instructor notified student that they were reopening the exam but would only have a two-hour window to take the exam. The student did not feel notification of this reopening and testing time limit was adequate. Also, student did not agree with the grade they received for professionalism in the course. The Department and the COE Academic Review Panel upheld the original grades; they felt that the student received a fair opportunity to retake the exam after requesting that possibility from the instructor. They also felt the additional points deducted for professionalism were at the discretion of the instructor, a policy was provided about these points, and the instructor provided a rationale for the deductions that were applied.

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1/8/2024	REDACTED	REDACTED	Academic Grievance Forms sent to Department & Elevated to Dean's Office	Appeal of final course grade and request for alternate assignments in order to pass the course.	Counselor Education	APS 900823	Student's mother passed away during the semester and student missed several individual and group assignments in their COUN 3331.03 (CRN 85332) course for Fall 2024. Student was encouraged by their instructor to withdraw from the course in October, but the student declined. Instructor reported that there were several assignments that the student chose not to submit that could have been submitted at any time of the semester. The group assignments unfortunately, required class attendance and therefore could not be made up. The Department Chair recommended that the student be allowed to enroll in SOCI 3324 for the Spring 2024 semester and offered to substitute that course into their degree plan to complete the requirements of the Human Services minor, provided they earn a grade of C or higher in the course. The COE Academic Appeals panel attempted to review this grievance, but the student did not return their emails or phone calls.
1/12/2024	REDACTED	REDACTED	Grade Appeal form filed	Student appealing grade in Nursing Dosage Cal. Course	Nursing	APS 900823	Student submitted grade appeal 1/12/2024, denied by intructor on 1/16/2024. Appeal submitted to SON Director-denied on 1/17/2024. Appeal submitted to Dean's Office 1/29/2024. Student allowed to progress in SON program and waived the third retake of dosage cal. exam.
1/17/2024	REDACTED	REDACTED	Grade Appeal form filed	Student appealing grade in NURS 3321 course	Nursing	APS 900823	Student submitted grade appeal 1/17/2024, denied by instructor on 1/21/2024. Appeal submitted to SON Director, denied on 1/23/2024. Student submitted appeal to Dean's Office 1/24/2024. Student withdrew appeal on 1/25/2025
5/6/2024	REDACTED	REDACTED	Grade Appeal form filed	Student appealing grade in NURS 3631	Nursing	APS 900823	Student submitted grade appeal 5/6/2024, denied by instructor on 5/6/2024. Appeal submtted to SON Director, denied on 5/6/2024. Appeal submitted to ARP on 5/10/2024, denied on 5/21/2024. Appeal submitted to Dean, denied on 5/23/2024
5/9/2024	REDACTED	REDACTED	Grade Appeal form filed	Student appealing grade in NURS 4540	Nursing	APS 900823	Student submitted grade appeal 5/9/2024, denied by instructor on 5/10/2024. Appeal submitted to SON Director, denied on 5/16/2024. Submitted to ARP on 5/28/2024, denied on 6/7/2024. Appeal submitted to Dean, denied on 6/12/2024.

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5/29/2024	REDACTED	REDACTED	Form and letter	Grade Grievance - Hematopoietic System - wanted to retake the Hematology remediation exam with accommodations	COM	APS 900823 - Academic Grievance Procedure for Students	Grievance denied by Academic Review Panel
6/20/2024	REDACTED	REDACTED	Letter	Dismissal Appeal - dismissal recommended by the SHSU-COM Student Promotion and Academic Progress (SPAP) Committee in response to academic deficiencies	COM	APS910312 - Probation, Suspension, and Termination Policy	Appeal denied by the Appeal Committee appointed by the Dean. The Dean accepted the recommendation.
6/24/2024	REDACTED	REDACTED	Letter	Repeat the Year Appeal - repeat the year recommended by the SHSU-COM Student Promotion and Academic Progress (SPAP) Committee in response to academic deficiencies. SD requested to repeat the semester instead of the entire academic year	COM	APS910312 - Probation, Suspension, and Termination Policy	Appeal denied by the Appeal Committee appointed by the Dean. The Dean accepted the recommendation.
6/25/2024	REDACTED	REDACTED	Form and Letter	Grade Grievance - OSTM 7302 - OMM: OMM Remediation - clarity regarding expectations and guidance	COM	APS 900823 - Academic Grievance Procedure for Students	Grievance denied by Academic Review Panel
7/2/2024	REDACTED	REDACTED	Letter	Repeat the Year Appeal - repeat the year recommended by the SHSU-COM Student Promotion and Academic Progress (SPAP) Committee in response to academic deficiencies. SD requested to repeat the semester instead of the entire academic year	COM	APS910312 - Probation, Suspension, and Termination Policy	Appeal denied by the Appeal Committee appointed by the Dean. The Dean accepted the recommendation.
7/19/2024	REDACTED	REDACTED	Letter	Repeat the Year Appeal - repeat the year recommended by the SHSU-COM Student Promotion and Academic Progress (SPAP) Committee in response to academic deficiencies. SD requested to repeat the semester instead of the entire academic year	COM	APS910312 - Probation, Suspension, and Termination Policy	Appeal denied by the Appeal Committee appointed by the Dean. The Dean accepted the recommendation.

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12/20/2023	REDACTED	REDACTED	Form	Student appealed course grade for an undergraduate course. Student did not attend the scheduled final exam session. Student requested a refund for the course and the course to be removed from his transcript.	Department of Mathematics & Statistics	APS 900823 Academic Grievance Procedure for Students	Student's appeal was denied by faculty member and department chair, as they did not have the power to grant the request. The department chair offered to proctor a final exam for the student, but the student declined. Student appealed to College Academic Review Panel and received a hearing on 2/16/2024. Student's appeal was denied, as they did not have the power to grant the request. Student appealed to the Dean and was denied.
12/23/2023	REDACTED	REDACTED	Form	Student appealed course grade for 3-hour graduate internship course - received a B, appealed for an A.	School of Agricultural Sciences	APS 900823 Academic Grievance Procedure for Students	Student's appeal was denied by faculty member and department chair. Student appealed to College Academic Review Panel and received a hearing on 2/29/2024. Student's appeal was denied. Student did not appeal to the Dean's level within the 10-business-day window, so the decision of "deny" stands.
5/29/2024	REDACTED	REDACTED	Form	Student appealed course grade for an undergraduate course - received a C, requested a B. Student pointed out that the calculated grade did not follow the description in the syllabus. If the syllabus description was followed, student had a percentage of 79.6% and requested this be rounded to a B.	Department of Mathematics & Statistics	APS 900823 Academic Grievance Procedure for Students	Student's grade was recalculated by the faculty member according to the syllabus, but not rounded. Student's appeal was denied by the faculty member and chair. Student appealed to College Academic Review Panel and received a hearing on 6/5/2024. Student's appeal was denied. Student appealed to the Dean and was denied.