



Main

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Email ID

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(Case Sensitive)

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Welcome

News and Events

09/06/24 All users with internal roles must have PIV, ed.gov email address and ED laptop - Effective October 1, 2024, G5/G6 will no longer support external contractors with internal roles unless they have the following:

1. ed.gov email address
2. ED issued PIV card
3. ED issued GFE (government furnished laptop)

more »

09/05/24 Refunds Guidance Updated - Guidance on submitting refunds to the U.S. Department of Education has been enhanced in the Frequently Asked Questions section. To review the additions, search for the Refunds guidance on the [FAQs page](#).

more »

10/30/23 G6 Launched - On October 30th, 2023, the first phase of G6 launched a new landing page, a new URL ([g6.ed.gov](#)), and new ways to log in to your G5 account.

more »

08/04/23 G6 Launch Postponed - The launch of the U.S. Department of Education's modernized grants management system, G6, has been postponed until further notice. Once we have further information, we will post and send out an updated communication to all G5 users with details about the new G6 system.

more »

06/01/23 UK-based numbers will no longer receive passcodes via text/SMS - Due to a change in the way telecommunications network operators in the United Kingdom are processing text messages (SMS) sent to mobile devices from outside the UK, G5 users with UK-based phone numbers will no longer be able to receive a passcode via a text message for the second factor access process in G5. UK-based users of the G5 system should still be able to obtain a passcode via an authenticator app or request a passcode be sent through a phone call.

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05/23/23 Login.gov Frequently Asked Questions: - What is Login.gov? Login.gov is a single sign-on method operated by the US General Services Administration (GSA) as a safe and secure way to access government websites. You can use a single account to access the site of any government agency that partners with Login.gov.

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Help Desk

Help is available via the e-mail and phone numbers below.

Hours Of Operation: 8:00 AM to 6:00 PM EST, Monday - Friday, except on Federal holidays.

Toll-Free:1-888-336-8930

TTY:1-800-877-8339

Local:202-401-6238

Email:obssed@servicenowservices.com

Related Links

G5 Frequently Asked Questions

G5 Frequently Asked Questions

Government

U.S. Department of Education

Office of Management & Budget

System for Award Management (SAM)

Other Education Web Resources

Grants Administration Courses and Resources

National Center for Education Statistics

Federal Student Aid

Guidance for Grantees

ED Memoranda & Guidance for Grantees

G5 Web Site Hours of Operation

Below are the days and times that the G5 web site is available. Please note that all times are in Eastern time.

G5 Hours of Operation in Eastern Time

Sun.	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.
Unavailable from 03:00PM - 11:59PM	Unavailable from 12:00AM - 06:00AM	Available 24 hours	Unavailable from 09:00PM - 11:59PM	Unavailable from 12:00AM - 06:00AM	Available 24 hours	Available 24 hours

Refresh

G5 Version:6.21.01

Frequently Asked Questions (FAQs)

Q. What is G5?

A. G5 is the Department of ...

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Q. What information does a grant ...?

A. A grant award number is

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