

2024 Residence Life Student Satisfaction Survey

Description: I would also like to have respondents enter into a drawing for prizes at the end of this survey (similar to the drawing that was done in 2018).

Date Created: 4/4/2024 4:07:20 PM

Date Range: 4/22/2024 10:00:00 AM - 4/26/2024 5:00:00 PM

Total Respondents: 796

Q1. What hall do you live in?			
Count	Percent		
9	1.13%	<div></div>	Baldwin
99	12.44%	<div></div>	Bearkat Village
52	6.53%	<div></div>	Belvin-Buchanan
45	5.65%	<div></div>	Copper Village
3	0.38%	<div></div>	Crawford
5	0.63%	<div></div>	Creager
27	3.39%	<div></div>	Elliott
43	5.40%	<div></div>	Estill
0	0.00%	<div></div>	Jackson-Shaver
65	8.17%	<div></div>	Lone Star
5	0.63%	<div></div>	Mallon
121	15.20%	<div></div>	Piney Woods
57	7.16%	<div></div>	Raven Village
102	12.81%	<div></div>	Sam Houston Village
148	18.59%	<div></div>	San Jacinto
15	1.88%	<div></div>	White
796	Respondents		

Q2. How frequently do you interact with your Resident Advisor (RA)?			
Count	Percent		
9	1.13%	<div></div>	Multiple times per day
4	0.50%	<div></div>	Once per day
68	8.54%	<div></div>	Multiple times per week
107	13.44%	<div></div>	Once per week
608	76.38%	<div></div>	Less than once per week
796	Respondents		

Q3. Please indicate your level of agreement with the following statements:My Hall Staff Team . . . - Is available when I need him/her			
Count	Percent		
396	49.75%	<div></div>	Strongly agree
272	34.17%	<div></div>	Somewhat agree
46	5.78%	<div></div>	Somewhat disagree
17	2.14%	<div></div>	Strongly disagree
65	8.17%	<div></div>	Unable to judge/No knowledge
796	Respondents		

Q4. Please indicate your level of agreement with the following statements: My Hall Staff Team . . . - Makes an effort to get to know me

Count	Percent		
131	16.46%	<div><div></div></div>	Strongly agree
250	31.41%	<div><div></div></div>	Somewhat agree
151	18.97%	<div><div></div></div>	Somewhat disagree
148	18.59%	<div><div></div></div>	Strongly disagree
116	14.57%	<div><div></div></div>	Unable to judge/No knowledge
796	Respondents		

Q5. Please indicate your level of agreement with the following statements: My Hall Staff Team . . . - Consistently enforces policies

Count	Percent		
414	52.01%	<div><div></div></div>	Strongly agree
243	30.53%	<div><div></div></div>	Somewhat agree
42	5.28%	<div><div></div></div>	Somewhat disagree
24	3.02%	<div><div></div></div>	Strongly disagree
73	9.17%	<div><div></div></div>	Unable to judge/No knowledge
796	Respondents		

Q6. Please indicate your level of agreement with the following statements: My Hall Staff Team . . . - Effectively organizes programs/activities that add to a sense of community among residents

Count	Percent		
446	56.03%	<div><div></div></div>	Strongly agree
197	24.75%	<div><div></div></div>	Somewhat agree
46	5.78%	<div><div></div></div>	Somewhat disagree
31	3.89%	<div><div></div></div>	Strongly disagree
76	9.55%	<div><div></div></div>	Unable to judge/No knowledge
796	Respondents		

Q7. Please indicate your level of agreement with the following statements: My Hall Staff Team . . . - Creates an environment that is inclusive of the different cultures and backgrounds of residents

Count	Percent		
442	55.53%	<div><div></div></div>	Strongly agree
179	22.49%	<div><div></div></div>	Somewhat agree
33	4.15%	<div><div></div></div>	Somewhat disagree
23	2.89%	<div><div></div></div>	Strongly disagree
119	14.95%	<div><div></div></div>	Unable to judge/No knowledge
796	Respondents		

Q8. How satisfied are you with the following aspects of your apartment/room? - Bathroom

Count	Percent		
308	39.54%	<div><div></div></div>	Very satisfied
260	33.38%	<div><div></div></div>	Somewhat satisfied
120	15.40%	<div><div></div></div>	Somewhat dissatisfied
87	11.17%	<div><div></div></div>	Very dissatisfied
4	0.51%	<div><div></div></div>	Unable to judge
779	Respondents		

Q9. How satisfied are you with the following aspects of your apartment/room? - Furniture in your room

Count	Percent		
351	45.06%	<div><div></div></div>	Very satisfied
290	37.23%	<div><div></div></div>	Somewhat satisfied
95	12.20%	<div><div></div></div>	Somewhat dissatisfied
37	4.75%	<div><div></div></div>	Very dissatisfied
6	0.77%	<div><div></div></div>	Unable to judge
779	Respondents		

Q10. How satisfied are you with the following aspects of your apartment/room? - Internet access

Count	Percent		
267	34.27%	<div><div></div></div>	Very satisfied
258	33.12%	<div><div></div></div>	Somewhat satisfied
161	20.67%	<div><div></div></div>	Somewhat dissatisfied
91	11.68%	<div><div></div></div>	Very dissatisfied
2	0.26%	<div><div></div></div>	Unable to judge
779	Respondents		

Q11. How satisfied are you with the following aspects of the building? - Cleanliness of the public areas

Count	Percent		
326	42.12%	<div><div></div></div>	Very satisfied
276	35.66%	<div><div></div></div>	Somewhat satisfied
111	14.34%	<div><div></div></div>	Somewhat dissatisfied
48	6.20%	<div><div></div></div>	Very dissatisfied
13	1.68%	<div><div></div></div>	Unable to judge
774	Respondents		

Q12. How satisfied are you with the following aspects of the building? - Maintenance work order reporting process

Count	Percent		
394	50.90%	<div><div></div></div>	Very satisfied
231	29.84%	<div><div></div></div>	Somewhat satisfied
60	7.75%	<div><div></div></div>	Somewhat dissatisfied
33	4.26%	<div><div></div></div>	Very dissatisfied
56	7.24%	<div><div></div></div>	Unable to judge
774	Respondents		

Q13. How satisfied are you with the following aspects of the building? - Timeliness of repairs

Count	Percent		
418	54.01%	<div><div></div></div>	Very satisfied
205	26.49%	<div><div></div></div>	Somewhat satisfied
58	7.49%	<div><div></div></div>	Somewhat dissatisfied
36	4.65%	<div><div></div></div>	Very dissatisfied
57	7.36%	<div><div></div></div>	Unable to judge
774	Respondents		

Q14. Please indicate your level of agreement with the following statements: - I feel that my possessions are secure in my room.

Count	Percent		
520	67.71%	<div><div></div></div>	Strongly agree
189	24.61%	<div><div></div></div>	Somewhat agree
37	4.82%	<div><div></div></div>	Somewhat disagree
19	2.47%	<div><div></div></div>	Strongly disagree
3	0.39%	<div><div></div></div>	Unable to judge/No knowledge
768	Respondents		

Q15. Please indicate your level of agreement with the following statements: - I feel safe in my room.

Count	Percent		
529	68.88%	<div><div></div></div>	Strongly agree
192	25.00%	<div><div></div></div>	Somewhat agree
29	3.78%	<div><div></div></div>	Somewhat disagree
15	1.95%	<div><div></div></div>	Strongly disagree
3	0.39%	<div><div></div></div>	Unable to judge/No knowledge
768	Respondents		

Q16. Please indicate your level of agreement with the following statements: - I feel safe in the common areas in the residence.

Count	Percent		
439	57.16%	<div><div></div></div>	Strongly agree
216	28.13%	<div><div></div></div>	Somewhat agree
55	7.16%	<div><div></div></div>	Somewhat disagree
16	2.08%	<div><div></div></div>	Strongly disagree
42	5.47%	<div><div></div></div>	Unable to judge/No knowledge
768	Respondents		

Q17. Please indicate your level of agreement with the following statements: - I feel safe in the areas surrounding the residence.

Count	Percent		
356	46.35%	<div><div></div></div>	Strongly agree
291	37.89%	<div><div></div></div>	Somewhat agree
86	11.20%	<div><div></div></div>	Somewhat disagree
23	2.99%	<div><div></div></div>	Strongly disagree
12	1.56%	<div><div></div></div>	Unable to judge/No knowledge
768	Respondents		

Q18. Overall, how satisfied are you regarding living on campus this year?

Count	Percent		
343	45.07%	<div><div></div></div>	Very satisfied
294	38.63%	<div><div></div></div>	Somewhat satisfied
90	11.83%	<div><div></div></div>	Somewhat dissatisfied
34	4.47%	<div><div></div></div>	Very dissatisfied
761	Respondents		

Q19. Overall, how did your experience living in the residence hall compare with your expectations?

Count	Percent		
159	20.89%	<div><div></div></div>	Exceeded expectations
500	65.70%	<div><div></div></div>	Met expectations
102	13.40%	<div><div></div></div>	Did not meet expectations (please explain)
761	Respondents		

Q20. Do you plan to live on campus next year?

Count	Percent		
132	17.35%	<div><div></div></div>	Yes, in the same building
154	20.24%	<div><div></div></div>	Yes, in a different building
410	53.88%	<div><div></div></div>	No
65	8.54%	<div><div></div></div>	Not sure
761	Respondents		

Q21. What is your class year?

Count	Percent		
420	55.26%	<div><div></div></div>	Freshman
169	22.24%	<div><div></div></div>	Sophomore
106	13.95%	<div><div></div></div>	Junior
63	8.29%	<div><div></div></div>	Senior
2	0.26%	<div><div></div></div>	Graduate student
760	Respondents		

Q22. With which gender do you identify?

Count	Percent		
140	18.42%	<div><div></div></div>	Male
585	76.97%	<div><div></div></div>	Female
14	1.84%	<div><div></div></div>	Transgender
21	2.76%	<div><div></div></div>	Prefer not to respond
760	Respondents		

Q23. With which race/ethnicity do you identify? (Check all that apply)

Count	Respondent %	Response %	
25	3.29%	2.87%	<div><div></div></div> Asian or Pacific Islander
189	24.87%	21.70%	<div><div></div></div> Black/African American
264	34.74%	30.31%	<div><div></div></div> Hispanic/Latino/a
14	1.84%	1.61%	<div><div></div></div> Native American or Alaskan Native
356	46.84%	40.87%	<div><div></div></div> White/Caucasian
2	0.26%	0.23%	<div><div></div></div> Other (please specify)
21	2.76%	2.41%	<div><div></div></div> Prefer not to respond
760	Respondents		
871	Responses		