



# FACILITIES MANAGEMENT

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All requests for maintenance, repair, custodial, landscape and project estimates can be submitted electronically through our self-service portal, [FAMIS](#). Students and visitors should call Facilities Customer Service at 836.394.3663 for assistance.

[Submit Work Request](#)

[Rent a Vehicle](#)

[Maintain Vehicle](#)

For after hours emergencies, contact the University Police Department at 936.294.1800.

## Services


### COVID19 Supplies

To maintain a clean and safe environment, protective gear and cleaning supplies are available for departmental purchase.

 Order

### Maintenance & Estimates

To request custodial, maintenance, or an estimate for a potential project.

 Submit Work Request


### Rent a Vehicle

Reserve a rental vehicle for university business.

 Reserve


### Maintain Vehicle

Request maintenance or log miles for your assigned vehicle.

 Maintain


### Building Access

Get key or card access to campus buildings or schedule an after hours event.

 Get Access

### Move / Haul

Coordinate moves of university property or haul items to the warehouse.

 Get Started

Building Access

Move / Haul

Warehouse

Environmental Health & Safety

Space

Dorm Maintenance


Resources

Contact

 Back to Home


### Warehouse

Shop inventory, deliver large shipments, or temporarily lease space.

 Get Started


### Safety

Report an incident, obtain a permit or review procedures.

 Get Started

### Space

Request floor plans/maps, report changes or audit space.

 Get Started



### Billable vs Non-Billable

Our department receives funding only for the maintenance and repair of University building infrastructure, grounds, and support systems in Educational and General (E&G) and Designated space. New projects, maintenance and repairs beyond educational and designated use will be billed.

 [More Information](#)



### Dorm Maintenance

Residents should submit all non-urgent repairs with the StarRez portal. If you have an urgent repair during business hours, call Facilities Operations at 936.294.4474. After hour repairs should be directed to the RA on duty. Business hours are 8am to 4:30pm, Monday through Friday.

StarRez Login

 Call Now

**Recognized by Tree Campus USA since 2014**

Our university has been designated a Tree Campus USA university each year since 2014 by the nonprofit National Arbor Day Foundation. Tree Campus USA is a national program of the National Arbor Day Foundation that honors colleges and universities for promoting healthy urban forest management and engaging the campus community in environmental stewardship.

## Need Help?

Facilities Customer Service

📞 [936.294.3663](tel:936.294.3663)

✉️ [Email](#)

Vice President of Facilities Management

📞 [936.294.2726](tel:936.294.2726)

✉️ [Email](#)



Huntsville, Texas 77341  
936.294.1111 | (866) BEARKAT

### Contacts

University Contacts  
Personnel & Department Search  
Contact the Web Editor  
Office of the President  
Administration  
Faculty & Staff  
State of Texas  
Employment  
Mental Health Counseling

### More SHSU

Accreditations  
Policies  
Web Privacy and Site Link Statement  
Web Site Accessibility  
Open Records  
KatSafe - Emergency Management  
Texas Homeland Security  
Texas Veterans Portal  
TRAIL

Fraud Reporting Hotline  
Title IX (Sexual Misconduct)  
Annual Security & Fire Report (Clery Act)  
State Auditor's Office Hotline  
Online Institutional Resumes  
Governor's Committee on People with Disabilities  
Where the Money Goes  
Texas CREWS  
Public Access to Course Information  
CARES