



# IT@SAM

IT Strategic  
Alignment

IT Roadmap

Tech Acquisition  
Process

Select Language

Powered by [Google Translate](#)

## Get help through Katalyst

Katalyst is the self-service portal for reporting issues, making request, and communication with IT regarding technology. Available to students and employees.

Katalyst Login

## I want to



Find Tech Tutorial



Connect to Internet



Find Device or Software



Browse Tech Services



Acquire Technology



Learn / Work Remotely

# Quick Links


Select your role at SHSU and view the available technology resources designed to assist you.

I am a


 Student

 Parents




 Employee






Woof! I'm Tripod 🐶, the SHSU puppybot! I am here to fetch facts for you about SHSU. Say "Hi" to get started!








# Ask IT Service Desk


-  [936.294.1950](tel:936.294.1950)
-  [servicedesk@shsu.edu](mailto:servicedesk@shsu.edu)
-  [Start Chat](#)

 Location	 Mon-Thu	 Fri
Phones, Chat, and Remote	7:30a - 10:00p	7:30a - 5:00p
Main Campus Walk-ins (AB1 Room 145)	7:30a - 6:00p	7:30a - 5:00p
The Woodlands Center Walk-ins (Room 315)	8:00a - 10:00p	8:00a - 5:00p


Closed for University Holidays. [See Academic Calendar](#)

## Need Help?

-  Create IT Request
-  Chat with IT
-  [servicedesk@shsu.edu](mailto:servicedesk@shsu.edu)
-  [936.294.1950](tel:936.294.1950)
-  [See Service Desk Hours](#)



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Sam Houston  
State University















Huntsville, Texas 77341  
936.294.1111 | (866) BEARKAT



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Contacts Menu

Say "Hi" to get started!

More SHSU Menu

