



IT SERVICES

🏠 / ... / SERVICES

☰ Menu

Select Language ▼

Powered by [Google Translate](#)

Browse the list below to find services offered by IT@Sam. You can click on any service name to learn more.

[Request Service](#)

[More about Requests](#)



Accounts

Manage email, passwords, visitor accounts, and more.



Communication & Phone

Manage digital signage, phones, video conferencing, distribution lists, radios and more.



Consulting & Training

Improve processes, master SHSU technology, and more.



Data & Reporting

Gather data, recover lost files, and access COGNOS.



Devices

Manage SHSU devices such as laptops, desktops, audio/visual, security cameras, tablets, etc.



Employee Setup

Manage employee access and workstations including initial setups, moves, and separations.



Files & Storage

Adjust storage quotas, request access, and more.



Network & Internet

Connect to SHSU Wi-Fi, wired internet, and data network.



Software & Applications


Manage acquisitions, access, setup, and use of digital tools.





Web

Request WebCMS access, site analytics, and content updates.

Need Help?

 [Create IT Request](#)

 [Chat with IT](#)

 servicedesk@shsu.edu

 [936.294.1950](tel:936.294.1950)

 [See Service Desk Hours](#)