

Health Care Quality and Safety Certificate

Ethical Issues in Health Care Goal 1

Goal Description:

Leaders in healthcare quality and safety require skills and knowledge in leadership and management ethics.

Providing Department: Health Care Quality and Safety Certificate

RELATED ITEMS/ELEMENTS

RELATED ITEM LEVEL 1

Ethical Issues in Health Care Objective 1

Learning Objective Description:

MS in Health Care Quality and Safety students will investigate ethical issues in health care leadership.

RELATED ITEM LEVEL 2

Ethical Issues in Health Care

Indicator Description:

Reading, viewing, and writing assignments in HLTH 5335 – Health Services Administration will require students to identify factors which influence personal positions and beliefs and explain multiple viewpoints of various controversial and ethical issues facing today's healthcare leader.

Criterion Description:

A topical paper will be assigned and 85% of the students will score 80% or above on this assignment.

Findings Description:

None enrolled

RELATED ITEM LEVEL 3

Ethical Issues In Health Care

Action Description:

Continue as before.

Healthcare Quality and Safety knowledge Goal 2

Goal Description:

Leaders in healthcare quality and safety require skills and knowledge in in current health quality and safety science.

Providing Department: Health Care Quality and Safety Certificate

RELATED ITEMS/ELEMENTS

RELATED ITEM LEVEL 1

Health Care Quality and safety knowledge Objective 2

Learning Objective Description:

Health Care Quality and Safety graduate certificate students will demonstration knowledge and understanding of current quality and safety science.

RELATED ITEM LEVEL 2

Health Care Quality and safety knowledge

Indicator Description:

Health Care Quality and Safety Knowledge: Healthcare industry leader in promoting quality and safety science knowledge is the Institute of Healthcare Improvement (IHI); IHI offers a series of online courses that culminates in a Basic Certificate in Quality & Safety.

Criterion Description:

85% of the students will receive the certificate at the end of the HLTH 5371 Health Care Quality and Safety Course.

Findings Description:

None enrolled

RELATED ITEM LEVEL 3

Health Care Quality and Safety knowledge

Action Description:

Continue as before.

Increase program enrollment Goal 3

Goal Description:

All academic programs have desired enrollment sizes to justify financial viability in addition to the goal of teaching and preparing students for their future career roles

Providing Department: Health Care Quality and Safety Certificate

RELATED ITEMS/ELEMENTS -----

RELATED ITEM LEVEL 1

Increase program enrollment Objective 3

Learning Objective Description:

Work with other programs in the college to promote the certificate program. The desired enrollment size for the Graduate Certificate in health care quality and safety program is between 15 and 20 students.

RELATED ITEM LEVEL 2

Increase Program enrollment

Indicator Description:

Performance indicators are # of applicants, # of accepted and # of enrollment. To determine effective marketing tools, Accepted Student Questionnaire shall be given to students at beginning of first semester in program with a question about "where did they hear about the program?"

Criterion Description:

The targets are > 15 applicants, >=10 accepted into the program, >= 8 enrolled for 2020-2021. Market tool: % of enrollees responded > 80%

Findings Description:

None enrolled. Only one roll over student from prior year and she was a convert from the MS program. She converted back to the MS program this year.

RELATED ITEM LEVEL 3

Increase Program enrollment

Action Description:

Continue as before.

Update to Previous Cycle's Plan for Continuous Improvement Item

Previous Cycle's Plan For Continuous Improvement (Do Not Modify):

Closing Summary

Only one current student in the program. No update needed. Will continue to monitor progress.

Update of Progress to the Previous Cycle's PCI:

No change to existing plan. Continue for 22-23. Dr. Joshi takes over on 9/1/22 and will modify for future years as needed.

New Plan for Continuous Improvement Item

Closing Summary:

No change to existing plan. Continue for 22-23. Dr. Joshi takes over on 9/1/22 and will modify for future years as needed.