

# Health Care Quality and Safety Certificate

## G1: Ethical Issues in Health Care

### Goal Description:

Leaders in healthcare quality and safety require skills and knowledge in leadership and management ethics.

**Providing Department:** Health Care Quality and Safety Certificate

### RELATED ITEMS/ELEMENTS -----

#### RELATED ITEM LEVEL 1

### G1: Ethical Issues in Health Care

#### Learning Objective Description:

MS in Health Care Quality and Safety students will investigate ethical issues in health care leadership.

#### RELATED ITEM LEVEL 2

### G1: Ethical Issues in Health Care

#### Indicator Description:

Reading, viewing, and writing assignments in HLTH 5355 – Health Services Administration will require students to identify factors which influence personal positions and beliefs and explain multiple viewpoints of various controversial and ethical issues facing today’s healthcare leader.

#### Criterion Description:

A topical paper will be assigned and 85% of the students will score 80% or above on this assignment.

#### Findings Description:

None Enrolled

#### RELATED ITEM LEVEL 3

### G1: Ethical Issues in Health Care

#### Action Description:

Indicators will be revisited as new students are expected to be enrolled in the program.

## G2: Healthcare Quality and Safety knowledge

### Goal Description:

Leaders in healthcare quality and safety require skills and knowledge in in current health quality and safety science.

**Providing Department:** Health Care Quality and Safety Certificate

### RELATED ITEMS/ELEMENTS -----

#### RELATED ITEM LEVEL 1

### G2: Health Care Quality and safety knowledge

#### Learning Objective Description:

Health Care Quality and Safety graduate certificate students will demonstration knowledge and understanding of current quality and safety science.

#### RELATED ITEM LEVEL 2

### G2: Health Care Quality and safety knowledge

#### Indicator Description:

Health Care Quality and Safety Knowledge: Healthcare industry leader in promoting quality and safety science knowledge is the Institute of Healthcare Improvement (IHI); IHI offers a series of online courses that culminates in a Basic Certificate in Quality & Safety.

**Criterion Description:**

85% of the students will receive the certificate at the end of the HLTH 5371 Health Care Quality and Safety Course.

**Findings Description:**

None Enrolled

**RELATED ITEM LEVEL 3**

**G2: Health Care Quality and Safety knowledge**

**Action Description:**

Indicators will be revisited as new students are expected to be enrolled in the program.

**G3: Increase program enrollment**

**Goal Description:**

All academic programs have desired enrollment sizes to justify financial viability in addition to the goal of teaching and preparing students for their future career roles

**Providing Department:** Health Care Quality and Safety Certificate

**RELATED ITEMS/ELEMENTS** -----

**RELATED ITEM LEVEL 1**

**G3: Work with other programs in the college to promote the certificate program**

**Learning Objective Description:**

Work with other programs in the college to promote the certificate program. The desired enrollment size for the Graduate Certificate in health care quality and safety program is between 15 and 20 students.

**RELATED ITEM LEVEL 2**

**G3: Increase Program enrollment**

**Indicator Description:**

Performance indicators are # of applicants, # of accepted and # of enrollment. To determine effective marketing tools, Accepted Student Questionnaire shall be given to students at beginning of first semester in program with a question about "where did they hear about the program?"

**Criterion Description:**

The targets are > 10 applicants, >=8 accepted into the program, >= 5 enrolled for 2020-2021. Market tool: % of enrollees responded > 80%

**Findings Description:**

None Enrolled

**RELATED ITEM LEVEL 3**

**G3: Increase Program enrollment**

**Action Description:**

Meetings have been initiated with SHSU Online for program marketing. Certificate program is also being marketed to current students from MPH and MAT programs.

**Update to Previous Cycle's Plan for Continuous Improvement Item**

**Previous Cycle's Plan For Continuous Improvement (Do Not Modify):**

**Closing Summary**

No change to existing plan. Continue for 22-23. Dr. Joshi takes over on 9/1/22 and will modify for future years as needed.

**Update of Progress to the Previous Cycle's PCI:**

No change to existing plan. Continue for 22-23. Dr. Joshi is the new coordinator of the program effective September 1, 2022. The program will work with SHSU online to initiate marketing efforts to recruit students.

## **New Plan for Continuous Improvement Item**

### **Closing Summary:**

The program has yet to admit students for the graduate certificate. Many applicants interested in this pathway have transitioned to full degree program. Marketing efforts will be initiated with SHSU Online to increase recruitment of students. Cross listing of courses in MAT program will also help in recruiting more students in the future.