

Human Services Minor

1. Knowledge and Understanding Goal

Goal Description:

Students will gain knowledge and understanding related to human service careers.

Providing Department: Human Services Minor

Progress: Ongoing

RELATED ITEMS/ELEMENTS -----

RELATED ITEM LEVEL 1

1A. Attitudes, Dispositions and Skills Learning Objective

Learning Objective Description:

Students will define basic attitudes, dispositions and skills needed for helping relationships and counseling.

RELATED ITEM LEVEL 2

1A1. Pre and Post Self-Assessment of Professional Knowledge

Indicator Description:

Indicator Type: Pre and Post Assessment

Students will complete a pre and post assessment while enrolled in COUN 3321 that measures their Knowledge of Counseling-Related Topics. This is a faculty-developed assessment with 8 items that requires responses from students on a 5-point Likert scale that ranges from "Does not describe me well" to "Describes me well." The assessment measures students' ability to learn skills and their ability to apply that knowledge to related to human service careers.

Attached Files

 [Human Services 3321 Minor Assessment.docx](#)

Criterion Description:

Overall student average will be in the range of 2-4 for each of the 8 questions on the pre-assessment.

Overall student average will be in the range of 4-5 on each of the 8 questions on the post-assessment.

Findings Description:

A small percentage of enrolled students completed the pre-post test during AY24 (less than 10%). This class is primarily taught by doctoral students.

RELATED ITEM LEVEL 3

1A1a. Action - Self-Assessment of Professional Knowledge

Action Description:

Better communication will be implemented for doctoral students teaching 3321 during AY25. A goal of more than 40% of enrolled students will complete the pre/post test.

2. Skills and Ability Goal

Goal Description:

Students will learn skills and ability to apply related to human service careers.

Providing Department: Human Services Minor

Progress: Ongoing

RELATED ITEM LEVEL 1

2A. Application of Skills Learning Objective

Learning Objective Description:

Students will apply the skills needed for competent helping relationships related to careers in human services.

RELATED ITEM LEVEL 2

2A1. Pre and Post Self-Assessment of Skills, Knowledge and Application

Indicator Description:

Indicator Type: Pre and Post Assessment

Students will complete a pre and post assessment in COUN 3331 that measures their application of Counseling-Related skills/characteristics. This is a faculty-developed assessment with 10 items that requires responses from students on a 5-point Likert scale that ranges from "Never or almost never true" to "Always or almost always true." The assessment measures students' perceived ability to apply skills necessary for human service careers.

Attached Files

 [Human Services 3331 Minor Assessment.docx](#)

Criterion Description:

Overall student average will be in the range of 2-4 for the 10 questions on the pre-assessment.

Overall student average will be in the range of 4-5 for the 10 questions on the post-assessment.

Findings Description:

This pre- and post- test was not administered to students enrolled in COUN 3331. These classes are taught by doctoral students and clear expectations regarding the pre/post test was not given.

RELATED ITEM LEVEL 3

2A1a. Action - Self-Assessment of Skills, Knowledge and Application

Action Description:

Another assessment will be used in COUN 3331 to assess the skills, knowledge, and application of Counseling related skills.

Update to Previous Cycle's Plan for Continuous Improvement Item

Previous Cycle's Plan For Continuous Improvement (Do Not Modify):

Closing Summary

For 2023-2024, different objectives, assessments, and criteria will be set. The single assessment used for multiple objectives is not a sufficient measure of student learning.

Update of Progress to the Previous Cycle's PCI:

Different objectives, assessments, and criteria will be set for the human services minor for AY25.

New Plan for Continuous Improvement Item

Closing Summary:

In AY25, infrastructure will be added to the minor in Human Services for regular assessment, aggregation and analysis. Steps are underway to review textbooks and examine curriculum for relevance and accuracy.